VIA E-MAIL

August 31, 2016

Mr. Edward Hasbrouck
The Identity Project
1736 Franklin Street
9th Floor
Oakland, CA 94612

Re: Freedom of Information Act Request – Interim Response #7
Tracking Number: 15-FOI-00021

Dear Mr. Hasbrouck:

We are further responding to your October 29, 2014 request for information made under the Freedom of Information Act (FOIA), which was received via e-mail by Amtrak's FOIA Office on the same date.

Your request seeks the records described below:

(1) Any records of policies, procedures, technical specifications, contracts (including agency appointment agreements), or directives to staff, contractors, or agents pertaining to transfers of data about Amtrak passengers or customers to the Department of Homeland Security (DHS), any DHS component including US Customs and Border Protection (USCBP), the Canadian Border Services Agency (CBSA), any other Canadian government agency, or any other foreign government, or the subsequent handling or use of such data, including without limitation Advanced Passenger Information (API) and any personally identifiable data obtained or derived from the ARROW reservation system.

(2) Any records pertaining to the legal basis for such data transfers, including any e-mail messages pertaining to this subject within or between Amtrak, Amtrak agents, Amtrak contractors, and any third party or parties.

(3) Any records of policies, procedures, technical specifications, contracts (including agency appointment agreements), or directives to staff, contractors, or agents (including without limitation travel agencies and agents authorized to sell Amtrak tickets, and other ARROW users) regarding disclosures to be made concerning transfers of data about Amtrak passengers or customers to government agencies including DHS.

(4) Any records of policies, procedures, reports, or directives to staff, contractors, or agents (including without limitation travel agencies and agents authorized to sell Amtrak tickets, and other ARROW users) regarding compliance with the Personal Information Protection and Electronic Documents Act (PIPEDA) of Canada, including handling of requests for records or other requests or complaints made pursuant to PIPEDA and any disclosures to be made to passengers or customers.

(5) Any e-mail messages within or between Amtrak and Amtrak agents, Amtrak contractors, and any third party or parties containing any of the text strings "Personal Information Protection and Electronic Documents Act", "PIPEDA", or "Privacy Commissioner of Canada".

AMTRAK

(6) Any electronic file in which any of the above records are included.

(7) All metadata pertaining to any such file, such as file system information indicating the creation data, modification date, etc.

We are continuing to review and process records responsive to your request. We are releasing in part the attached records.

The names and personal identifying information of Amtrak employees and private individuals have been redacted from the enclosed records pursuant to exemption 6 of the FOIA on the basis that disclosure would constitute a clearly unwarranted invasion of the personal privacy of these individuals. In weighing the public interest, it was determined that there was no public interest in disclosing this information.

Please note, the records we are providing are part of a huge text file (800 pages), which we are reviewing in parts. Due to the size of the file, the last page may contain an incomplete e-mail. Please be advised, the next response will pick up from where we left off.

While reviewing records, there were instances where there were records included in the above-referenced text file that consisted of an entirely different subject matter and not in the scope of your request. These records were considered as non-responsive and have been redacted. According to the *U.S. Department of Justice FOIA Guide*, "courts have held that agencies responding to a FOIA request need not process and disclose non-responsive records or non-responsive portions of otherwise responsive records."

Pursuant to Amtrak's FOIA regulations (49 CFR 701.10), if you wish to appeal the decision to withhold the above-mentioned information, you may file an appeal with Eleanor D. Acheson, Executive Vice President, Chief Legal Officer, General Counsel and Corporate Secretary, within thirty days (30) of the date of this letter, specifying the relevant facts and the basis for your appeal. Your appeal may be sent to Ms. Acheson at the above address. The President and CEO of Amtrak have delegated authority to the General Counsel and Corporate Secretary for the rules and compliance to the FOIA. If you decide to appeal, you may delay your appeal until you have received the final response to your request.

There are approximately 700 more records to review in the text file. We are continually working through our backlog of requests. You may anticipate the next response in 8-12 weeks.

AMTRAK

If you have any questions regarding the processing of your request, please feel free to contact me at (202) 906-3741 or via e-mail at Hawkins@amtrak.com.

Sincerely,

Sharron Hawkins
Lead FOIA Specialist

Attachments

Exemption 6

*Automated Ticketing (TK)
*Print automated one ticket per passenger
*Train Manifests(Border crossing manifest should reflect all passenger names)
*Group PNR display issues(TBD)

I will be pulling together the High Level Scope and Sizing document.Once this is complete and approved by our management it will be forwarded to ████████ and ████████ .████████ will be ensuring that the modifications we are doing are in line with the Users long term goals for Group Processing.████████ will be seeking funding from FY06.
Estimates from the following for modifications to handle the functions above:
*RailRes Group Desk(███████████Group)
*STARS modifications(███████████ Group)
*off-line modifications(████████████ / ████████████)
*XAAPI/AAPI(████████ Group)
*Arrow - Pricing(████████)
*Arrow - Passenger Data and Ticketing(████████)
*Arrow - Border Crossing Manifest(████████ Group)
*Arrow - GDS(█████████████)

We would like to pull together the high level scope and sizing as quickly as possible, as this might be funded out of FY06 budget.Could you please respond and let me know when you would be able to have your piece of the sizing completed.I will pull all of the components of the sizing into one sizing document.

Please let me know if you have any questions or comments.

Thanks,

████████

<< File: APIS Group Ticketing and Enforcement RQM .doc >>

From: ████████████████
Sent: Tuesday, March 28, 2006 2:41 PM
To: ████████████████████████████
Cc: ████████████████████████████
Subject: RE: APIS - Group Ticketing and Enforcement - Sizing

Importance: High

This message has been archived.

Hello ████ :

The comments I have are probably issues that you will address. But, after reading through the requirements document I noted the following …

Assumptions…

The maximum number of active individual names in a Group PNR will be 254.Groups of more than 254 will require separate PNRs.(Note:the group name is the 1st name item in the PNR, which would give a total maximum of 255 name items in a Group PNR)

(254 Names) How will ticketing be accomplished with ARROWS limits on the number of tickets than can be issued per PNR?Ticketing by 3FIELD may be a solution to this issue. However, further along in the document it states that "Payment can only be processed against the entire value of the Group PNR." With this requirement would we

Border Crossing.txt
be able to ticket 3FIELDS individually against the FOP that's stored in the PNR? (254 Names) How will travel agents (GDS) be able to claim reservations with the current restriction on the maximum number of passenger names in a PNR (9)?

Deposit PNRs will not be used in the future (deposits will be reflected in the Group travel reservation)

The ability for a travel agent to transmit ticket information through to ARROW relies on their ability to create or claim ownership of a reservation.In the current environment, the Deposit PNR may be a vehicle in which we may are able capture payment information for a reservation.The ticketing information contained in a Deposit PNR could be used in exchange for the automated group tickets that would be issued by Amtrak's Group Department.An example in which a travel agent accepts payment for travel and relies on Amtrak to issue tickets is the PTA transaction.The PTA is submitted through the GDS to ARROW and Amtrak agents issue tickets against the PTA number that is saved in ARROW.

Business Requirements…

Travel tickets will only produce by via STARS by:
*Group Desk agent
*STARS agent

So it doesn't appear as if GDS issued tickets for this program is part of the requirements?

███████

From: ████████████████████
Sent: Tuesday, March 28, 2006 12:54 PM
To: ████████
Subject: FW: APIS - Group Ticketing and Enforcement - Sizing

Hello ███████,

I know you were trying to work on the GDS Group issues - These are the requirements for automated ticketing and collection of deposits.I wanted to get your feel on this.

███████

-----Original Message-----
From: ███████████
Sent:Tuesday, March 28, 2006 12:33 PM
To ██
Cc:████████████████████████
Subject:APIS - Group Ticketing and Enforcement - Sizing

Good morning,

Attached is the requirements document.

We have been requested by the Amtrak Police to provide a High Level Scope and Sizing that will allow for improved Group security.The main focus of this effort will be to provide:
*Method to enforce the border crossing requirements for Group PNRs
*Individual tickets for passengers traveling on Group PNRs

*Accuracy of on board train manifests   Exemption 6

Changes we would be sizing:
*Name associated pricing (3 fields) for Group PNRs
*7DEPamount/fop(new entry to capture Group deposit information)
*Creates a new 7 field
*Passes data to off-line
*GDS are able to input the total amount
*GDS security for 7DEP on non-claimed Group PNR
*GDS functionality TBD
*Final Payment for Group PNRs
*Final payment
*The final payment for Group PNR will be calculated by taking the PNR total and
subtracting the 7DEP amount
*Enforcement of Border Crossing Requirements(5DOB and 5PID information for all
passengers on cross border segments)
*Automated Ticketing (TK)
*Print automated one ticket per passenger
*Train Manifests(Border crossing manifest should reflect all passenger names)
*Group PNR display issues(TBD)

I will be pulling together the High Level Scope and Sizing document.Once this is
complete and approved by our management it will be forwarded to ████████ and
████████.████████ will be ensuring that the modifications we are doing are in
line with the Users long term goals for Group Processing.████████ will be
seeking funding from FY06.
Estimates from the following for modifications to handle the functions above:
*RailRes Group Desk(████████ Group)
*STARS modifications(████████ Group)
*Off-line modifications(████████ / ████████)
*XAAPI/AAPI(████████ Group)
*Arrow - Pricing(████████)
*Arrow - Passenger Data and Ticketing(████████)
*Arrow - Border Crossing Manifest(████████ Group)
*Arrow - GDS(████████)

We would like to pull together the high level scope and sizing as quickly as
possible, as this might be funded out of FY06 budget.Could you please respond and
let me know when you would be able to have your piece of the sizing completed.I will
pull all of the components of the sizing into one sizing document.

Please let me know if you have any questions or comments.

Thanks,
████████

<< File: APIS Group Ticketing and Enforcement RQM .doc >>

From: ████████
Sent: Tuesday, March 28, 2006 12:33 PM
To: ████████████████████████████████
          ████████████████████████████████
CC: ████████████████████
Subject: APIS - Group Ticketing and Enforcement - Sizing

This message has been archived.

Good morning,

Attached is the requirements document.

We have been requested by the Amtrak Police to provide a High Level Scope and Sizing that will allow for improved Group security.The main focus of this effort will be to provide:
*Method to enforce the border crossing requirements for Group PNRs
*Individual tickets for passengers traveling on Group PNRs
*Accuracy of on board train manifests

Changes we would be sizing:
*Name associated pricing (3 fields) for Group PNRs
*7DEPamount/fop(new entry to capture Group deposit information)
*Creates a new 7 field
*Passes data to off-line
*GDS are able to input the total amount
*GDS security for 7DEP on non-claimed Group PNR
*GDS functionality TBD
*Final Payment for Group PNRs
*Final payment
*The final payment for Group PNR will be calculated by taking the PNR total and subtracting the 7DEP amount
*Enforcement of Border Crossing Requirements(5DOB and 5PID information for all passengers on cross border segments)
*Automated Ticketing (TK)
*Print automated one ticket per passenger
*Train Manifests(Border crossing manifest should reflect all passenger names)
*Group PNR display issues(TBD)

I will be pulling together the High Level Scope and Sizing document.Once this is complete and approved by our management it will be forwarded to ███████████ and ██████████ .██████████ will be ensuring that the modifications we are doing are in line with the Users long term goals for Group Processing.██████████ will be seeking funding from FY06.
Estimates from the following for modifications to handle the functions above:
*RailRes Group Desk(██████████████ Group)
*STARS modifications(██████████████ Group)
*Off-line modifications(██████████████ / ████████████████)
*XAAPI/AAPI(████████████ Group)
*Arrow - Pricing(███████
*Arrow - Passenger Data and Ticketing(███████████
*Arrow - Border Crossing Manifest(██████████████ Group)
*Arrow - GDS(██████████████████)

We would like to pull together the high level scope and sizing as quickly as possible, as this might be funded out of FY06 budget.Could you please respond and let me know when you would be able to have your piece of the sizing completed.I will pull all of the components of the sizing into one sizing document.

Please let me know if you have any questions or comments.

Thanks,
███████████

<<APIS Group Ticketing and Enforcement RQM .doc>>

Attachments:
 APIS Group Ticketing and Enforcement RQM .doc (106 KB)
 http://wasvault05/ENTERPRISEVAULT/ViewMessage.asp?VaultId=157D8B41F1AAC784D854B19A40

Border Crossing.txt

20F4D101110000WASVAULT01&SavesetId=221000000000000~200603281732350000~0~9D7ABE0D693D
4B9B878717636536D02&AttachmentId=1

From: ███████████████████████████
Sent: Tuesday, March 28, 2006 7:01 AM
To: ███████████████
Cc:
Subject: Re: Activation of APIS Information

This message has been archived.

██████

Yes, I thought we had said to go ahead unless you hear from me.

Sorry about the confusion... Is it too late..

Regards,

_____
██████████████
Product Manager
Marketing
Amadeus
T: ████████████
F: ████████████████
www.amadeus.com

From: '████████████████ ████████████████on 03/28/2006 04:13 AM

To: '██████████████
████████████████

cc: '██████████████
████████████████

Subjec Activation of APIS Information
t:

Hello ████████,

You never got back to us about activating APIS (SSR DOCS) today - do you
want to? Please let me or ██████ know.

██████

From: ███████████
Sent: Friday, March 24, 2006 4:39 PM
To:
Cc: ███████████
Subject: RE: APIS enforcement to be activated for Worldspan

This message has been archived.

I talked yesterday with ██████ (Worldpsan) and she said she hadn't heard anything so we assume all is ok.

_____

From: ███████████
Sent: Friday, March 24, 2006 4:07 PM
To: ███
Cc: ███████████
Subject: RE: APIS enforcement to be activated for Worldspan

██████ ,

Did you ever hear from these folks?

-----Original Message-----
From: ███████████
Sent: Tuesday, March 21, 2006 7:18 AM
To: ████████████████████████████████████
Cc: ███████████████████████
Subject: APIS enforcement to be activated for Worldspan

Hello,

The switch to enforce APIS requirements (OSI DOCS) in border-crossing PNRs will be activated for Worldspan at 08:00 EST. (A fix for some warning messages was loaded this morning)

This means that it will be now mandatory to have a valid OSI DOCS item per passenger in all border crossing PNRs before any ticket can be issued. This functionality has been available since Jan 31st but until now it was optional and an OSI DOB could still be used instead. OSI DOBs will be no longer accepted for border-crossing PNRS.

Please let me know if you have any questions or concerns.

███████

Exemption 6

From: ███████████
Sent: Tuesday, March 21, 2006 7:18 AM
To: ████████████████████████████████
Cc: ████████████████████
Subject: ████████ APIS enforcement to be activated for Worldspan

This message has been archived.

Hello,

The switch to enforce APIS requirements (OSI DOCS) in border-crossing PNRs will be activated for Worldspan at 08:00 EST. (A fix for some warning messages was loaded this morning)

This means that it will be now mandatory to have a valid OSI DOCS item per passenger in all border crossing PNRs before any ticket can be issued. This functionality has been available since Jan 31st but until now it was optional and an OSI DOB could still be used instead. OSI DOBs will be no longer accepted for border-crossing PNRS.

Please let me know if you have any questions or concerns.

████████

From: ████████████████████
Sent: Monday, March 20, 2006 10:18 AM
To: ████████████████████████████████
Cc: ███████████████
Subject: ████████ Fw: 1 tkt / pax - Booking Amtrak in a ticket-less environment

This message has been archived.

Hi ████████████,

What time are we activating the APIS changes? Is it 8am EST?

████████

████████ Product Specialist Non - Air
Worldwide Product Planning

Phone: ████████████████
Fax: ████████████████

Border Crossing.txt

email: ███████████████████████

----- Forwarded by ███████████/LON/WSP on 03/20/2006 10:11 AM -----

███████████,
"███████████
███████████████████
███████████████████
███████████████

03/20/2006 10:
AM███████████████████"
cc
███████████████████
Subject
RE: 1 tkt / pax - Booking Amtrak in
a ticket-less environment

Hello ███████

I am currently working with our Marketing area to produce a list of points/
discussion items.They would like to supply those to you before setting up
a meeting.They want to be sure to have enough time for the meeting.I
hope to have something to you this week.

On a separate point, at what time did you want to activate APIS tomorrow -
I
believe that you stated 8am EST, but we wanted to confirm.

Thanks,

███████

-----Original Message-----
From: ██
Sent: Monday, March 20, 2006 9:16 AM
To: ████████████████████████
Cc: ████████████████████████
Subject: RE: 1 tkt / pax - Booking Amtrak in a ticket-less environment

███████

Worldspan is interested in the Amtrak ticket-less solution.

I would like to set up a kick-off conference call for either 27th or 28th
Marchto discuss the details. The aim of the meeting is to discuss as many
details as possible,including some technical details, thus Worldspan will
be also represented by our technical specialist and our corporate booking
product specialist.

Could you please advise if you are available on either of those dates?

███████

███████████

Product Specialist Non - Air
worldwide Product Planning

Phone: ▮▮▮▮▮▮▮▮▮▮
Fax: ▮▮▮▮▮▮▮▮▮
email: ▮▮▮▮▮▮▮▮▮▮▮▮▮

▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮
▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮

03/06/2006 09▮▮▮▮▮▮▮▮▮▮▮▮ (E-mail)"
AM▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮
CC ▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮
▮▮▮▮▮▮▮▮▮ "▮▮▮▮▮▮▮▮▮▮▮▮▮▮>,
▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮
▮▮▮▮▮▮▮▮▮▮

Subject
RE: 1 tkt / pax - Booking Amtrak in
a ticket-less environment

Hello,

Amtrak is looking to the future for it's ticketing relationship with the
GDS partners.The plan is to move to an environment where the tickets
produced for Travel on Amtrak would be standardized and produced at an
Amtrak Kiosk or Station Counter.To achieve this goal, Amtrak would like
to start to work on getting our GDS partners into a ticket-less
environment.

Amtrak today has a process that we call Advance payment, that in all intent
is a ticket-less way to book and pay for travel on Amtrak.As the process
is built today it applies to the whole PNR and is not well structured for
use by the GDS partners.Amtrak is currently undertaking an enhancement to
this process to make it a segment level process, rather than the whole PNR.
Amtrak believes that this change will give us the structure to offer a
ticket-less solution to the GDS partners.

Amtrak envisions that the GDS would still deal with the validation of
payment, and then request ticketing.Amtrak's process would apply the
enhanced advanced purchase process, and then return a response to the GDS,
so that Travel Agency Back office and ARC/BSP requirements could be met by
the GDS system.Payment would flow through the same path as it does today.
The customer would get a receipt that they could bring to Amtrak and get
their physical tickets.

Amtrak is looking at getting the enhanced advanced purchase into place
within the next 9 - 12 months, and would like to have a GDS partner ready
to go with the ticket-less option in the same timeframe.Amtrak would like
input to understand the interface that the GDS would like to employ and the

Border Crossing.txt
data that they believe should be included in the process.Amtrak is ready
to sit down and start to plan this enhancement.

Please let us know if Worldspan would be interested in partnering with
Amtrak in this venture.

Many Thanks,

█████

-----Original Message-----
From: ██
Sent: Tuesday, February 21, 2006 1:01 PM
To: ██████████████████
Subject: 1 tkt / pax

█████

It was really pleasure to meet you.

When you are back in the office could you please provide the
technical documentation regarding the one ticket per passenger
project. We need to estimate how much development is required from
our side to do the job.

Thank you.

█████

From: ████████████
Sent: Thursday, March 16, 2006 3:23 PM
To: ████████████
Subject: ████   FW: Amadeus Test PNR

This message has been archived.

FYI

Entry being generated today when no document number is entered:
5PIDBC/US//F/P1

Entry expected by PD:
5PIDBC/US/F/P1

The extra slash (delimiter) seems to be required only when the document number is
present, and omitted when the number is.
Formats as described in 03-PDFJ and 02-PD (2G.1.49) don't say so. (??)

From: ████████████
Sent: Thursday, March 16, 2006 3:07 PM
To: ██████████
Cc: ██████████████
Subject: RE: Amadeus Test PNR

Hi █████

This is an existing problem in Production and we are working in a fix for this.

Border Crossing.txt
Meanwhile the workaround is to enter a letter or number (anything will do: "X", "0" etc) as document number.

So in the example below, the SSR item should look to something like this (until the fix is loaded):

SSR DOCS 2V HK1 BC/US/X/US/25JUL50/M//████████/H

████████

From: ██████████
Sent: Thursday, March 16, 2006 2:24 PM
To: ██████████
Subject: Amadeus Test PNR

Hi ████,

Here is one for you to look at.After ET and then IR.
>
After ET

--- RLR ---
RP/WAS2V7100/WAS2V7100AA/SU2FEB06/1914ZYXDPG2
1.████████
2 TRN 2V68 YA 26MAR 7MTR NYPHK109501940
MODE/TRN C001*2V/
3 AP 215-349-1807-H
4 TK TL26MAR/WAS2V7100
5 SSR DOCS 2V HK1 BC/US//US/25JUL50/M//████████/H
*AK 2V 0495E6 16MAR 1914Z HLMT-19MAR/USD 61.00

After IR

--- RLR ---
RP/WAS2V7100/WAS2V71002V/RM2FEB06/1914ZYXDPG2
1████████
2 TRN 2V68 YA 26MAR 7MTR NYPHK109501940
MODE/TRN C001*2V/
3 AP ██████████-H
4 TK TL26MAR/WAS2V7100
5 SSR DOCS 2V HK1 BC/US//US/25JUL50/M//████████/H
6 SSR OTHS 1A KK1 NO PAX ASSOCIATION ENTERED
7 SSR OTHS 1A KK1 PAX ID INFORMATION REQUIRED PRIOR TO
TICKETING
* AK 2V 0495E6 16MAR 1914Z HLMT-19MAR/USD 61.00

Arrow test

0495E6/YXDPG2-1A HL 19MARCTC-T 0000002261.00/61.00
-01@ ██████████
168 C. MTR-NYP950A SU 26MAR740P26MARYAOHK1
301@ R SEG #1 BASIS1F
* AOF1RAIL FARE61.00
4001@ OSI
*NO PAX ASSOCIATION ENTERED
4002@ OSI
* PAX ID INFORMATION REQUIRED PRIOR TO TICKETING
5002@ FBC-O-,I-,D-/1F/P1
5001@ DOB-25JUL1950/US/P1
901@001-999-9999-Z

*1 202 906 4211

███████
Amtrak Travel Agent Sales Center

███████

From: ███████
Sent: Tuesday, March 14, 2006 12:15 PM
To:
CC: ███████
Subject: RE: APIS formats for Worldspan and Amadeus

This message has been archived.

Hi ████,

This is basically taken from the Functional requirements documents sent to Worldspan and Amadeus plus some other info I'm adding here. Let me know if you need more information.

Worldspan:

OSI Format:

Agent Entry:
3OSI2V DOCS2VHK1/RA/US/123456789012345/US/12JUL1964/M/12JUL2004-1TEST███

Transmitted information to Arrow:
OSI 2V DOCS HK1/RA/US/123456789012345/US/12JUL1964/M/12JUL2004-1TEST/███
(a) (b) (c)(d) (e)(f)(g)(h)(i)(j)(k)(l)

Where:
(a)= Supplementary Service Code
(b)= Carrier participating in the itinerary and program
(c)= "Primary Travel Document" SSR Code
(d)= Status code and Number in Party
(e)= Travel document type (2 Character)
(f)= Travel document issuing Country (2 Characters)
(g)= Travel Document Number (25 Characters max)
(h)= Passenger Nationality (2 Characters)
(i)= Date of Birth (DDMMMCCYY or DDMMMYY)
(j)= Gender of passenger
*M – Male
*F – Female
*MI – Infant Male
*FI – Infant Female
(k)= Travel Document expiry date (DDMMMCCYY or DDMMMYY). When omitted an oblique should immediately follow.
(l)= Passenger associated name including number in party

All fields following (d) must be separated by an oblique (/).If the field is not provided an oblique (/) is inserted to indicate an element is missing.

If the size of the OSI item is too long for the system to handle it, it can be split in several lines, including three obliques after the mandatory OSI 2V after the second line, followed by the remaining text. In any way the order of the fields ((a) ... (l)) must be maintained.

Example:

OSI 2VDOCSHK1/RA/US/123456789012345/US/12JUL1964/M
OSI 2V////12JUL2004-1TEST███

Note that in the second OSI there are four obliques: the first three to indicate
continuation from previous line, and the fourth as part of the field separator
between M and 12JUL1964

Example for Birth Certificate

OSI 2VDOCSHK1/BC/US/123456789012345/US/12JUL1964/M//
OSI 2V///-1TEST███

No expiration date included. See // after M indicating empty field

Amadeus:

SSR Format:

Agent Entry:
SRDOCS2VHK1-PR-US-123456789012345-US-12JUL64-M-12JUL04-TEST███-H/P1

Transmitted information to Arrow:
SSR DOCS 2V HK1/RA/US/123456789012345/US/12JUL64/M/12JUL04/TEST███/H-1TEST/███
(a) (b) (c)(d) (e)(f)(g)(h)(i)(j)(k)(l)(m)(n)(o)

where:
(a)= Supplementary Service Code
(b)= "Primary Travel Document" SSR Code
(c)= Carrier participating in the itinerary and program
(d)= Status code and Number in Party
(e)= Travel document type (2 Character)
(f)= Travel document issuing Country (2 Characters)
(g)= Travel Document Number (15 Characters)
(h)= Passenger Nationality (2 Characters)
(i)= Date of Birth (DDMMMCCYY or DDMMMYY)
(j)= Gender of passenger
*M - Male
*F - Female
*MI - Infant Male
*FI - Infant Female
(k)= Travel Document expiry date (DDMMMCCYY or DDMMMYY)
(l)= Travel Document Surname
(m)= Travel Document First Given name
(n)= Multi-passenger PNR - Primary passport holder indicator (option)
(o)= Passenger associated name including number in party

All fields following (d) must be separated by an oblique (/).If the field is not
provided an oblique (/) is inserted to indicate an element is missing.

If the size of the SSR item is too long for the system to handle it, it can be split
in several lines, including three obliques after the mandatory SSR DOCS 2V after the
second line, followed by the remaining text. In any way the order of the fields ((a)
... (o)) must be maintained.

Example:

SSR DOCS 2V HK1/RA/US/123456789012345/US/12JUL64/M/12JUL04
SSR DOCS 2V ////TEST/JOE/H-1TEST/JOE

Note that in the second SSR there are four obliques: the first three to indicate

Border Crossing.txt
continuation from previous line, and the fourth as part of the field separator
between 12JUL04 and TEST.

Error responses for Worldspan/Amadeus:

A valid passenger information item will be added to the Arrow PNR, and no response
returned.In the case of an error, Arrow will return an advisory message to that
effect and that no action has been taken to update the Arrow system.The message will
be returned in SSR OTHS elements.

Errors:
ADVISE PSGR: VALID PHOTO ID REQUIRED
INVALID FORMAT
INVALID ID TYPE FOR NON-US/CA CITIZEN
INVALID GENDER, MUST BE M OR F
PSGR NBR TOO HIGH FOR NBR OF NAMES ENTERED
INVALID PSGR NUMBER (MUST BE 1-19)
DOB NOT ACCEPTED. USE DOCS FORMAT INSTEAD
PAX ID INFORMATION REQUIRED PRIOR TO TICKETING

Ticketing:
PAX ID INFORMATION REQUIRED BEFORE TICKETING

███████

From: ██████████████████, 2006 10:27 AM
To: ███████████████
Subject: APIS formats for Worldspan and Amadeus

Hi ██████,

I have been put in charge of drafting a one page document to notify Amadeus and
worldspan agents on the new APIS formats and I was advise to contact you.I believe
the formats and error responses would be the way to go.If possible would you please
email me the formats and all possible error responses.Error responses like if an
agent put insufficient data in the PNR or not in the proper format or if they try to
end the record with no PID info.Thanks ██████and please call me if you need
additional info.

████████████
Amtrak Travel Agent Sales Center

██████████████

From: ████████████████████████
Sent: Tuesday, March 14, 2006 11:12 AM
To: ██████████████████████████████
Subject: Fw: Amtrak APIS to be released 21st March

This message has been archived.

Hi,

All ok, as we agreed we are going live with APIS on March 21st.

I have notified all relevant WSP departments.

██████   Exemption 6

██████████
Product Specialist Non - Air
Worldwide Product Planning

Phone: ███████████████████
Fax: ████████████   █████████
email: ███████████   ██████████/LON/WSP on 03/14/2006 04:10 PM -----

██████/LON/WSP
To
03/14/2006 04:████████████████████/HDQ/WSP, ██████
█████████████████████████
█████████████████████
█████████
CC

Subject
Amtrak APIS to be released 21st
March

Hi,

The last tests conducted by ████████ were successful. We are going live with
the changes and the Amtrak scripton March 21st.

████████, I have updated the HD notification with the pnr examples.

(See attached file: AMTRAK_Psgr_ID - HD Documentation March 14th-06.doc)

Thank you.

██████

██████████
Product Specialist Non - Air
Worldwide Product Planning

Phone: ████████████████
Fax: █████████   █████████
email: ███████   █████████████

Attachments:
 AMTRAK_Psgr_ID - HD Documentation March 14th-06.doc (44 KB)
 http://wasvault05/ENTERPRISEVAULT/ViewMessage.asp?VaultId=157D8B41F1AAC784D854B19A40
 20F4D101110000WASVAULT01&SavesetId=106700000000000~200603141611360000~0~299E7C1D4D47

47ED93839D3B6843849&AttachmentId=1

From: ████████████████████████
Sent: Monday, March 13, 2006 3:21 PM
To: ████████████████████████
Cc: ████████████████████████
████████████████████████████████
Subject: Fw: APIS and Amtrak

This message has been archived.

One last modification,when I first attempted to issue the ticket without
APIS in the PNR,I received the error of DOB INFORMATION REQUIRED BEFORE
TICKETING.This was confusing so Amtrak changed the error to show *PAX ID
INFORMATION REQUIRED BEFORE TICKETING, when the agent attempts to issue the
ticket without APIS.Thanks

```
1P- 22DNLD ¬
1.█████████/ABC*ADT¬
1 TR2V68YA23APR SUMTRSDY HK1950A423P/O $ ¬
2 TR2V49DA23APR SUSDYCHI HK1716P930A|1 /O $ ¬
CAR 4910ROOM A ¬
P- 1.P8K ¬
T- 1.T/¬
G-1.SSROTHS1PKK1 PAX ID INFORMATION REQUIRED PRIOR TO TICKETIN
G ¬
**** ITEMS SUPPRESSED ****/EDT/DR¬
>EZT|$CK-¬
* PAX ID INFORMATION REQUIRED BEFORE TICKETING¬
```

████████████████
Sr. Information Technology Analyst
ENH / D2-032

Email:████████████████████████
----- Forwarded by████████████████/EHN/WSP on 03/13/2006 02:08 PM -----

████████/EHN/WSP
To
03/13/2006 01:35████████████████LON/WSP
PMCC
████████████/HDQ/████████████████,
████████DQ████████████████████
████████████████████████████
Subject
Fw: APIS and Amtrak

One more example that I forgot to add (thanks ████████)..Here is an
example of when we create a PNR without the APIS information and attempt to
issue the ticket.We will receive the error DOB INFORMATION REQUIRED
BEFORE TICKETING.

```
1P- 22DNLD ¬
1.1████/ABC*ADT¬
1 TR2V68YA23APR SUMTRSDY HK1950A423P/O $ ¬
2 TR2V49DA23APR SUSDYCHI HK1716P930A|1 /O $ ¬
CAR 4910ROOM A ¬
P- 1.P8K ¬
T- 1.T/¬
G-1.SSROTHS1PKK1 PAX ID INFORMATION REQUIRED PRIOR TO TICKETIN
G ¬
**** ITEMS SUPPRESSED ****/EDT/DR¬
>EZT|$CK-¬
DOB INFORMATION REQUIRED BEFORE TICKETING ¬>
```

████████████
Sr. Information Technology Analyst
ENH / D2-032

Email:████████████
----- Forwarded by ██████████/EHN/WSP on 03/13/2006 01:31 PM -----

██████/EHN/WSP
To
03/13/2006 01:████████████/LON/WSP
PMCC
████████/HDQ/█████████
████████████████████
████████████████
██████████████
████████████

Subject
Re: APIS and Amtrak(Document link:
████████████)

Hello ██████

I have tested a few PNRs with █████ this morning and everything looks good,
both in 1P and on the Amtrak side. We are receiving the new commentfrom
Amtrak when needed (Example 1, GFAX number 5).It looks like we are ready
to go live with this project.

Example 1:
Here is an example of when the new bit is turned on, I created the PNR and

ended transaction without the DOB or APIS information, I received the
correct SSR of PAX ID INFORMATION REQUIRED PRIOR TO TICKETING.I then
added the 'old' DOB format and ended the PNR, I received the correct SSRs:
5.SSROTHS1PKK1DOB NOT ACCEPTED. USE DOCS FORMAT INSTEAD¬
6.SSROTHS1PKK1 PAX ID INFORMATION REQUIRED PRIOR TO TICKETIN

Next, I added the correct APIS format and ended the PNR. The OSI was
accepted and everything looks good.

```
1P- M2DMDQ ¬
1.1████████*ADT¬
1 TR2V68YA28APR FRMTRSDY HK1950A423P/O $ ¬
2 TR2V49DB28APR FRSDYCHI HK1716P930A|1 /O $ ¬
CAR 4911ROOM B ¬
P- 1.P8K555-555-5555¬
T- 1.TAW/00/13MAR¬
G-1.SSRTKTL1PKK1 HLMT-20MAR/$625.00 ¬
2.SSROTHS1PKK1 PAX ID INFORMATION REQUIRED PRIOR TO TICKETIN
G ¬
3.SSRTKTL1PKK1 HLD LMT DTE 20MAR¬
4.OSI2VDOB11NOV1948/US-████████¬
5.SSROTHS1PKK1DOB NOT ACCEPTED. USE DOCS FORMAT INSTEAD¬
6.SSROTHS1PKK1 PAX ID INFORMATION REQUIRED PRIOR TO TICKETIN
G ¬
7.SSRTKTL1PKK1 HLMT-20MAR/$625.00 ¬
8.OSI2VDOCSHK1/RA/US/12345678909/US/12JUL2004/M/12JUL64-████
████████
```

Amtrak PNR:

```
15A7DA/M2DMDQ-1P HL20MAR CTC-T2352882625.00/¬
-01@████████████
1 2V68C MTRSDY950A28APR423P28APR YAO HK1¬
301@ R SEG :1 BASIS1F¬
* YOFCRAIL FARE43.00¬
2 2V49C SDYCHI716P28APR930A29APR DB B4911 O HK1¬
302@ R SEG :2 BASIS1F¬
* DOF1RAIL FARE71.00 ACCOM511.00¬
4001@ OSI¬
* PAX ID INFORMATION REQUIRED PRIOR TO TICKETING¬
4002@ OSI¬
*DOB NOT ACCEPTED. USE DOCS FORMAT INSTEAD¬
4003@ OSI¬
* PAX ID INFORMATION REQUIRED PRIOR TO TICKETING¬
502@DOB-12JUL2004/US/P1¬
503@PAX ID -RA/US/12345678909/12JUL2064/M¬
501@OSI-SSRTKTL2VSS/ HDQ 1700/13MAR¬
901@555-555-5555-Z¬
```

Example 2 - I created this PNR, added the APIS information, then ended the
PNR.We did not receive an SSR from Amtrak with error message, which is
correct.

```
1P- M2DMUC ¬
1.1ADAMS/LORETTA*ADT¬
1 TR2V517JB23APR SUVACSEA HK1600P 1005P/O $ ¬
2 TR2V510JD28APR FRSEAVAC HK1745A 1140A/O $ ¬
P- 1.P8K816-555-1234 B¬
T- 1.T/13MAR14001P/P8K/CE*5541296393096¬
G-1.OSI2VDOCSHK1/RA/US/123456789089/US/12JUL04/M/20JUL65-████
████████
2.SSRTKTL1PKK1 HLMT-20MAR/$82.00 ¬
**** ITEMS SUPPRESSED ****/DH/EDT/DR¬
```

```
>
Amtrak PNR

15A7DF/M2DMUC-1P HLNONECTC-T235288282.00/¬
-01@1/▆▆▆▆▆▆▆▆▆▆
1 2V517C VACSEA600P23APR 1005P23APR JBOTHK1¬
301@ T SEG :1 BASIS1F¬
* BOF1RAIL FARE30.00 ACCOM13.00¬
2 2V510C SEAVAC745A28APR 1140A28APR JDOTHK1¬
302@ T SEG :2 BASIS1F¬
* DOF1RAIL FARE26.00 ACCOM13.00¬
502@DOB-12JUL2004/US/P1¬
503@PAX ID -RA/US/123456789089/20JUL2065/M¬
501@OSI-SSRTKTL2VSS/ HDQ 1700/13MAR¬
7001@TMG SEG 12 ¬
7002@ATB 5541296393096SEG 1CK$43.00072¬
7003@ATB 5541296393096SEG 2CK$39.00072¬
7004@ATB 5541296393096SEG VOID¬
7005@ATB 5541296393096SEG VOID¬
7006@MAN TTY 03/13/0613MAR14001P/P8K/CE*5541296393096¬
901@816-555-1234-Z¬
*B¬


Example 3 - Created the PNR without the APIS remark and ended transaction.
Then added the APIS and ended PNR. Everything is correct.

1P- M2DM6N ¬
1.1▆▆▆▆▆▆▆*ADT¬
1 TR2V517YD20APR THVACSEA HK1600P 1005P/O $ ¬
2 TR2V510YD24APR MOSEAVAC HK1745A 1140A/O $ ¬
P- 1.P8K 555-555-5555¬
T- 1.T/13MAR14111P/P8K/CE*5541296393097¬
G-1.SSRTKTL1PKK1 HLMT-20MAR/$52.00 ¬
2.SSROTHS1PKK1 PAX ID INFORMATION REQUIRED PRIOR TO TICKETIN
G ¬
3.SSRTKTL1PKK1 HLD LMT DTE 20MAR¬
4.OSI2VDOCSHK1/RA/US/12345678099/US/16JUL05/M/20JUL64-▆▆▆▆▆▆
▆▆▆
**** ITEMS SUPPRESSED ****/DH/EDT/DR¬
>
Amtrak PNR

15A7E6/M2DM6N-1P HLNONECTC-T235288252.00/¬
-01@1/▆▆▆▆▆▆▆▆¬
1 2V517C VACSEA600P20APR 1005P20APR YDOTHK1¬
301@ T SEG :1 BASIS1F¬
* DOF1RAIL FARE26.00¬
2 2V510C SEAVAC745A24APR 1140A24APR YDOTHK1¬
302@ T SEG :2 BASIS1F¬
* DOF1RAIL FARE26.00¬
4001@ OSI¬
* PAX ID INFORMATION REQUIRED PRIOR TO TICKETING¬
502@DOB-16JUL2005/US/P1¬
503@PAX ID -RA/US/12345678099/20JUL2064/M¬
501@OSI-SSRTKTL2VSS/ HDQ 1700/22MAR¬
502@DOB-16JUL2005/US/P1¬
503@PAX ID -RA/US/12345678099/20JUL2064/M¬
501@OSI-SSRTKTL2VSS/ HDQ 1700/22MAR¬
7001@TMG SEG 12 ¬
7002@ATB 5541296393097SEG 1CK$26.00072¬
7003@ATB 5541296393097SEG 2CK$26.00072¬
7004@ATB 5541296393097SEG VOID¬
7005@ATB 5541296393097SEG VOID¬
```

7006@MAN TTY 03/13/0613MAR14111P/P8K/CE*5541296393097¬
901@555-555-5555-Z¬

Let me know if you have any questions.Thank you

██████████
Sr. Information Technology Analyst
ENH / D2-032

Email: ████████████████████

████/LON/WSP
To
03/13/2006 12:12████████████████HDQ/████████
PMcc

████████████████████████
████████████████

Subject
Re: APIS and Amtrak(Document link:
████████████)

Hi ██████████,

Thank you very much for that. You will find my comments in bold red in the
attachment.

I do not have an exmaple of Amtrak advisory responses. ████████ will retest
it today and provideexamples.

(See attached file: AMTRAK APIS GRS HELP INFO PAGES.doc)

I do not have any comments regarding the GO! home page. I asked ████████
████████████, account manager for rail, to provided her comments.

██████

██████████
Product Specialist Non - Air
Worldwide Product Planning

Phone: ████████████████
Fax: ████████████████
email: ████████████████

03/1Subject
0/20APIS and Amtrak
06
07:2
7 PM

I have attached the Go! Home advertorial and the HELP and INFO pages I
intend to update and/or create (HELP 2VOSI/2VSSR is not included because I
will delete information from that page).Please forward comments as soon
as possible.Have a great weekend!

[attachment "AMTRAK APIS GRS PAGES.doc" deleted by ████████/LON/WSP]
[attachment "Amtrak APIS Advertorial_revised2.doc" deleted by ████
████/LON/WSP]

Best regards,
████████
Member - Worldspan Diversity Council
████████ / ██████████████████
"Whenever you find you are on the side of the majority, it is time to pause
and reflect." - ████████

Attachments:
 AMTRAK APIS GRS HELP INFO PAGES.doc (50 KB)
http://wasvault05/ENTERPRISEVAULT/ViewMessage.asp?VaultId=157D8B41F1AAC784D854B19A40
20F4D101110000WASVAULT01&SavesetId=176000000000000~200603132021200000~0~D83CB119DDD8
4FC0A5E9C5CFEEDF583&AttachmentId=1

From: ████████████████████████████
Sent: Monday, March 13, 2006 2:36 PM
To:
Cc: ████████████████████████████████
           ████████████████████████
Subject: Fw: APIS and Amtrak

This message has been archived.

One more example that I forgot to add (thanks ████████)..Here is an
example of when we create a PNR without the APIS information and attempt to
issue the ticket.We will receive the error DOB INFORMATION REQUIRED

Border Crossing.txt

BEFORE TICKETING.

```
1P- 22DNLD ¬
1.1███████/ABC*ADT¬
1 TR2V68YA23APR SUMTRSDY HK1950A423P/O $ ¬
2 TR2V49DA23APR SUSDYCHI HK1716P930A|1 /O $ ¬
CAR 4910ROOM A ¬
P- 1.P8K ¬
T- 1.T/¬
G-1.SSROTHS1PKK1 PAX ID INFORMATION REQUIRED PRIOR TO TICKETIN
G ¬
**** ITEMS SUPPRESSED ****/EDT/DR¬
>EZT|$CK-¬
DOB INFORMATION REQUIRED BEFORE TICKETING ¬
>
```

███████
Sr. Information Technology Analyst
ENH / D2-032

Email: ███████████████
------ Forwarded by ██████████/EHN/WSP on 03/13/2006 01:31 PM -----

████████/EHN/WSP
To
03/13/2006 01:26███████████/LON/WSP
PMCC
████████████████████████
████████████████████████
████████████████████████
████████████████████
Subject
Re: APIS and Amtrak(Document link:
███████████████)

Hello ██████,

I have tested a few PNRs with ██████ this morning and everything looks good, both in 1P and on the Amtrak side. We are receiving the new commentfrom Amtrak when needed (Example 1, GFAX number 5).It looks like we are ready to go live with this project.

Example 1:
Here is an example of when the new bit is turned on, I created the PNR and ended transaction without the DOB or APIS information, I received the correct SSR of PAX ID INFORMATION REQUIRED PRIOR TO TICKETING.I then added the 'old' DOB format and ended the PNR, I received the correct SSRs:
5.SSROTHS1PKK1DOB NOT ACCEPTED. USE DOCS FORMAT INSTEAD¬
6.SSROTHS1PKK1 PAX ID INFORMATION REQUIRED PRIOR TO TICKETIN

Border Crossing.txt
Next, I added the correct APIS format and ended the PNR. The OSI was
accepted and everything looks good.

```
1P- M2DMDQ ¬
1.█████████*ADT¬
1 TR2V68YA28APR FRMTRSDY HK1950A423P/O $ ¬
2 TR2V49DB28APR FRSDYCHI HK1716P930A|1 /O $ ¬
CAR 4911ROOM B ¬
P- 1.P8K555-555-5555¬
T- 1.TAW/00/13MAR¬
G-1.SSRTKTL1PKK1 HLMT-20MAR/$625.00 ¬
2.SSROTHS1PKK1 PAX ID INFORMATION REQUIRED PRIOR TO TICKETIN
G ¬
3.SSRTKTL1PKK1 HLD LMT DTE 20MAR¬
4.OSI2VDOB11NOV1948/US█████████N¬
5.SSROTHS1PKK1DOB NOT ACCEPTED. USE DOCS FORMAT INSTEAD¬
6.SSROTHS1PKK1 PAX ID INFORMATION REQUIRED PRIOR TO TICKETIN
G ¬
7.SSRTKTL1PKK1 HLMT-20MAR/$625.00 ¬
8.OSI2VDOCSHK1/RA/US/12345678909/US/12JUL2004/M/12JUL64-█████
███/█████
```

Amtrak PNR:

```
15A7DA/M2DMDQ-1P HL20MAR CTC-T2352882625.00/¬
-01@████████¬
1 2V68C MTRSDY950A28APR423P28APR YAO HK1¬
301@ R SEG :1 BASIS1F¬
* YOFCRAIL FARE43.00¬
2 2V49C SDYCHI716P28APR930A29APR DB B4911 O HK1¬
302@ R SEG :2 BASIS1F¬
* DOF1RAIL FARE71.00 ACCOM511.00¬
4001@ OSI¬
* PAX ID INFORMATION REQUIRED PRIOR TO TICKETING¬
4002@ OSI¬
*DOB NOT ACCEPTED. USE DOCS FORMAT INSTEAD¬
4003@ OSI¬
* PAX ID INFORMATION REQUIRED PRIOR TO TICKETING¬
502@DOB-12JUL2004/US/P1¬
503@PAX ID -RA/US/12345678909/12JUL2064/M¬
501@OSI-SSRTKTL2VSS/ HDQ 1700/13MAR¬
901@555-555-5555-Z¬
```

Example 2 - I created this PNR, added the APIS information, then ended the
PNR.We did not receive an SSR from Amtrak with error message, which is
correct.

```
1P- M2DMUC ¬
1.1A█████████*ADT¬
1 TR2V517JB23APR SUVACSEA HK1600P 1005P/O $ ¬
2 TR2V510JD28APR FRSEAVAC HK1745A 1140A/O $ ¬
P- 1.P8K8█████████ B¬
T- 1.T/13MAR14001P/P8K/CE*5541296393096¬
G-1.OSI2VDOCSHK1/RA/US/123456789089/US/12JUL04/M/20JUL65-█████
██████ ¬
2.SSRTKTL1PKK1 HLMT-20MAR/$82.00 ¬
**** ITEMS SUPPRESSED ****/DH/EDT/DR¬
>
```
Amtrak PNR

```
15A7DF/M2DMUC-1P HLNONECTC-T235288282.00/¬
-01@1/█████████ ¬
1 2V517C VACSEA600P23APR 1005P23APR JBOTHK1¬
```
Page 47

Border Crossing.txt

```
301@ T SEG :1 BASIS1F¬
* BOF1RATL FARE30.00 ACCOM13.00¬
2 2V510C SEAVAC745A28APR 1140A28APR JDOTHK1¬
302@ T SEG :2 BASIS1F¬
* DOF1RAIL FARE26.00 ACCOM13.00¬
502@DOB-12JUL2004/US/P1¬
503@PAX ID -RA/US/123456789089/20JUL2065/M¬
501@OSI-SSRTKTL2VSS/ HDQ 1700/13MAR¬
7001@TMG SEG 12 ¬
7002@ATB 5541296393096SEG 1CK$43.00072¬
7003@ATB 5541296393096SEG 2CK$39.00072¬
7004@ATB 5541296393096SEG VOID¬
7005@ATB 5541296393096SEG VOID¬
7006@MAN TTY 03/13/0613MAR14001P/P8K/CE*5541296393096¬
901@8███████-Z¬
*B¬
```

Example 3 - Created the PNR without the APIS remark and ended transaction.
Then added the APIS and ended PNR. Everything is correct.

```
1P- M2DM6N ¬
1.1███████*ADT¬
1 TR2V517/YD20APR THVACSEA HK1600P 1005P/O $ ¬
2 TR2V510YD24APR MOSEAVAC HK1745A 1140A/O $ ¬
P- 1.P8K 555-555-5555¬
T- 1.T/13MAR14111P/P8K/CE*5541296393097¬
G-1.SSRTKTL1PKK1 HLMT-20MAR/$52.00 ¬
2.SSROTHS1PKK1 PAX ID INFORMATION REQUIRED PRIOR TO TICKETIN
G ¬
3.SSRTKTL1PKK1 HLD LMT DTE 20MAR¬
4.OSI2VDOCSHK1/RA/US/12345678099/US/16JUL05/M/20JUL64████████
████ITEMS SUPPRESSED ****/DH/EDT/DR¬
>
```
Amtrak PNR

```
15A7E6/M2DM6N-1P HLNONECTC-T235288252.00/¬
-01@1/███████¬
1 2V517C VACSEA600P20APR 1005P20APR YDOTHK1¬
301@ T SEG :1 BASIS1F¬
* DOF1RAIL FARE26.00¬
2 2V510C SEAVAC745A24APR 1140A24APR YDOTHK1¬
302@ T SEG :2 BASIS1F¬
* DOF1RAIL FARE26.00¬
4001@ OSI¬
* PAX ID INFORMATION REQUIRED PRIOR TO TICKETING¬
502@DOB-16JUL2005/US/P1¬
503@PAX ID -RA/US/12345678099/20JUL2064/M¬
501@OSI-SSRTKTL2VSS/ HDQ 1700/22MAR¬
502@DOB-16JUL2005/US/P1¬
503@PAX ID -RA/US/12345678099/20JUL2064/M¬
501@OSI-SSRTKTL2VSS/ HDQ 1700/22MAR¬
7001@TMG SEG 12 ¬
7002@ATB 5541296393097SEG 1CK$26.00072¬
7003@ATB 5541296393097SEG 2CK$26.00072¬
7004@ATB 5541296393097SEG VOID¬
7005@ATB 5541296393097SEG VOID¬
7006@MAN TTY 03/13/0613MAR14111P/P8K/CE*5541296393097¬
901@555-555-5555-Z¬
```

Let me know if you have any questions.Thank you

Border Crossing.txt

████████████
Sr. Information Technology Analyst
ENH / D2-032

Email: ███████████████████

███████LON/WSP
To
03/13/2006 12:1█████████████████████████
PMCC

████████████████████████
████████████████
Subject
Re: APIS and Amtrak(Document link:
████████████████)

Hi ██████████,

Thank you very much for that. You will find my comments in bold red in the attachment.

I do not have an exmaple of Amtrak advisory responses. ████████ will retest it today and provideexamples.

(See attached file: AMTRAK APIS GRS HELP INFO PAGES.doc)

I do not have any comments regarding the GO! home page. I asked ████████
████████████, account manager for rail, to provided her comments.

███████

████████████
Product Specialist Non – Air
Worldwide Product Planning

Phone: ████████████████
Fax: ███████████████
email: ████████████████

█████

███████████████████████████
███████

03/1Subject
0/20APIS and Amtrak
06
07:2
7 PM

I have attached the Go! Home advertorial and the HELP and INFO pages I
intend to update and/or create (HELP 2VOSI/2VSSR is not included because I
will delete information from that page).Please forward comments as soon
as possible.Have a great weekend!

[attachment "AMTRAK APIS GRS PAGES.doc" deleted by ███████████/LON/WSP]
[attachment "Amtrak APIS Advertorial_revised2.doc" deleted by ██████
██████/LON/WSP]

Best regards,
████████
Member - Worldspan Diversity Council
████████ / ███████████████████
"Whenever you find you are on the side of the majority, it is time to pause
and reflect." - Mark Twain

Attachments:
 AMTRAK APIS GRS HELP INFO PAGES.doc (50 KB)
http://wasvault05/ENTERPRISEVAULT/ViewMessage.asp?VaultId=157D8B41F1AAC784D854B19A40
20F4D101110000WASVAULT01&SavesetId=158900000000000~200603131935350000~0~7862E1E4AB7C
491389ABD9E2C19B930&AttachmentId=1

From: ██████████████████████████
Sent: Monday, March 13, 2006 2:26 PM
To: ██
Cc: ██
Subject: Re: APIS and Amtrak

This message has been archived.

Hello ██████ ,

I have tested a few PNRs with ██████ this morning and everything looks good,
both in 1P and on the Amtrak side. We are receiving the new commentfrom
Amtrak when needed (Example 1, GFAX number 5).It looks like we are ready
to go live with this project.

Example 1:
Here is an example of when the new bit is turned on, I created the PNR and
ended transaction without the DOB or APIS information, I received the

correct SSR of PAX ID INFORMATION REQUIRED PRIOR TO TICKETING.I then
added the 'old' DOB format and ended the PNR, I received the correct SSRs:
5.SSROTHS1PKK1DOB NOT ACCEPTED. USE DOCS FORMAT INSTEAD¬
6.SSROTHS1PKK1 PAX ID INFORMATION REQUIRED PRIOR TO TICKETIN

Next, I added the correct APIS format and ended the PNR. The OSI was
accepted and everything looks good.

```
1P- M2DMDQ ¬
       ████████*ADT¬
1 TR2V68YA28APR FRMTRSDY HK1950A423P/O $ ¬
2 TR2V49DB28APR FRSDYCHI HK1716P930A|1 /O $ ¬
CAR 4911ROOM B ¬
P- 1.P8K555-555-5555¬
T- 1.TAW/00/13MAR¬
G-1.SSRTKTL1PKK1 HLMT-20MAR/$625.00 ¬
2.SSROTHS1PKK1 PAX ID INFORMATION REQUIRED PRIOR TO TICKETIN
G ¬
3.SSRTKTL1PKK1 HLD LMT DTE 20MAR¬
4.OSI2VDOB11NOV1948/US-SMITH/JOHN¬
5.SSROTHS1PKK1DOB NOT ACCEPTED. USE DOCS FORMAT INSTEAD¬
6.SSROTHS1PKK1 PAX ID INFORMATION REQUIRED PRIOR TO TICKETIN
G ¬
7.SSRTKTL1PKK1 HLMT-20MAR/$625.00 ¬
8.OSI2VDOCSHK1/RA/US/12345678909/US/12JUL2004/M/12JUL64-1████
████████
```

Amtrak PNR:

```
15A7DA/M2DMDQ-1P HL20MAR CTC-T2352882625.00/¬
-01@1/████████
1 2V68C MTRSDY950A28APR423P28APR YAO HK1¬
301@ R SEG :1 BASIS1F¬
* YOFCRAIL FARE43.00¬
2 2V49C SDYCHI716P28APR930A29APR DB B4911 O HK1¬
302@ R SEG :2 BASIS1F¬
* DOF1RAIL FARE71.00 ACCOM511.00¬
4001@ OSI¬
* PAX ID INFORMATION REQUIRED PRIOR TO TICKETING¬
4002@ OSI¬
*DOB NOT ACCEPTED. USE DOCS FORMAT INSTEAD¬
4003@ OSI¬
* PAX ID INFORMATION REQUIRED PRIOR TO TICKETING¬
502@DOB-12JUL2004/US/P1¬
503@PAX ID -RA/US/12345678909/12JUL2064/M¬
501@OSI-SSRTKTL2VSS/ HDQ 1700/13MAR¬
901@555-555-5555-Z¬
```

Example 2 - I created this PNR, added the APIS information, then ended the
PNR.We did not receive an SSR from Amtrak with error message, which is
correct.

```
1P- M2DMUC ¬
1.1████████*ADT¬
1 TR2V517JB23APR SUVACSEA HK1600P 1005P/O $ ¬
2 TR2V510JD28APR FRSEAVAC HK1745A 1140A/O $ ¬
P- 1.P8K████████B¬
T- 1.T/13MAR14001P/P8K/CE*5541296393096¬
G-1.OSI2VDOCSHK1/RA/US/123456789089/US/12JUL04/M/20JUL65-████
/████
2.SSRTKTL1PKK1 HLMT-20MAR/$82.00 ¬
**** ITEMS SUPPRESSED ****/DH/EDT/DR¬
>
```

Amtrak PNR

```
15A7DF/M2DMUC-1P HLNONECTC-T235288282.00/¬
-01@1/███████████████¬
1 2V517C VACSEA600P23APR 1005P23APR JBOTHK1¬
301@ T SEG :1 BASIS1F¬
* BOF1RAIL FARE30.00 ACCOM13.00¬
2 2V510C SEAVAC745A28APR 1140A28APR JDOTHK1¬
302@ T SEG :2 BASIS1F¬
* DOF1RAIL FARE26.00 ACCOM13.00¬
502@DOB-12JUL2004/US/P1¬
503@PAX ID -RA/US/123456789089/20JUL2065/M¬
501@OSI-SSRTKTL2VSS/ HDQ 1700/13MAR¬
7001@TMG SEG 12 ¬
7002@ATB 5541296393096SEG 1CK$43.00072¬
7003@ATB 5541296393096SEG 2CK$39.00072¬
7004@ATB 5541296393096SEG VOID¬
7005@ATB 5541296393096SEG VOID¬
7006@MAN TTY 03/13/0613MAR14001P/P8K/CE*5541296393096¬
901@███████████-Z¬
*B¬
```

Example 3 - Created the PNR without the APIS remark and ended transaction.
Then added the APIS and ended PNR. Everything is correct.

```
1P- M2DM6N ¬
1.1S███████████*ADT¬
1 TR2V517YD20APR THVACSEA HK1600P 1005P/O $ ¬
2 TR2V510YD24APR MOSEAVAC HK1745A 1140A/O $ ¬
P- 1.P8K 555-555-5555¬
T- 1.T/13MAR14111P/P8K/CE*5541296393097¬
G-1.SSRTKTL1PKK1 HLMT-20MAR/$52.00 ¬
2.SSROTHS1PKK1 PAX ID INFORMATION REQUIRED PRIOR TO TICKETIN
G ¬
3.SSRTKTL1PKK1 HLD LMT DTE 20MAR¬
4.OSI2VDOCSHK1/RA/US/12345678099/US/16JUL05/M/20JUL64-SMITH/
ALEX¬
**** ITEMS SUPPRESSED ****/DH/EDT/DR¬
>
```
Amtrak PNR

```
15A7E6/M2DM6N-1P HLNONECTC-T235288252.00/¬
-01@1/███████████¬
1 2V517C VACSEA600P20APR 1005P20APR YDOTHK1¬
301@ T SEG :1 BASIS1F¬
* DOF1RAIL FARE26.00¬
2 2V510C SEAVAC745A24APR 1140A24APR YDOTHK1¬
302@ T SEG :2 BASIS1F¬
* DOF1RAIL FARE26.00¬
4001@ OSI¬
* PAX ID INFORMATION REQUIRED PRIOR TO TICKETING¬
502@DOB-16JUL2005/US/P1¬
503@PAX ID -RA/US/12345678099/20JUL2064/M¬
501@OSI-SSRTKTL2VSS/ HDQ 1700/22MAR¬
502@DOB-16JUL2005/US/P1¬
503@PAX ID -RA/US/12345678099/20JUL2064/M¬
501@OSI-SSRTKTL2VSS/ HDQ 1700/22MAR¬
7001@TMG SEG 12 ¬
7002@ATB 5541296393097SEG 1CK$26.00072¬
7003@ATB 5541296393097SEG 2CK$26.00072¬
7004@ATB 5541296393097SEG VOID¬
7005@ATB 5541296393097SEG VOID¬
7006@MAN TTY 03/13/0613MAR14111P/P8K/CE*5541296393097¬
```

901@555-555-5555-Z⌐

Let me know if you have any questions.Thank you

███████████
Sr. Information Technology Analyst
ENH / D2-032
███████████████████████████
Email: ████████████████████████████

██████/LON/WSP
To
03/13/2006 12:12███████████████████████████████████
████████████████████████████████
███
███████████████████████████
Subject
Re: APIS and Amtrak(Document link:
██████████████)

Hi ██████████,

Thank you very much for that. You will find my comments in bold red in the
attachment.

I do not have an exmaple of Amtrak advisory responses. ██████ will retest
it today and provideexamples.

(See attached file: AMTRAK APIS GRS HELP INFO PAGES.doc)

I do not have any comments regarding the GO! home page. I asked████████
█████████████, account manager for rail, to provided her comments.

██████████

██████████████
Product Specialist Non - Air
Worldwide Product Planning

Phone: █████████████████
Fax: ███████████████████████
email: ████████████████████████

███████████████████████
███████████████████████
███████████████████████

WSPCC

03/1 Subject
0/20 APIS and Amtrak
06
07:2
7 PM

I have attached the Go! Home advertorial and the HELP and INFO pages I
intend to update and/or create (HELP 2VOSI/2VSSR is not included because I
will delete information from that page). Please forward comments as soon
as possible. Have a great weekend!

[attachment "AMTRAK APIS GRS PAGES.doc" deleted by ████████████/LON/WSP]
[attachment "Amtrak APIS Advertorial_revised2.doc" deleted by ████████
████/LON/WSP]

Best regards,
████████████
Member - Worldspan Diversity Council
████████████ / ██████████████████████████████
"Whenever you find you are on the side of the majority, it is time to pause
and reflect." - Mark Twain

Attachments:
 AMTRAK APIS GRS HELP INFO PAGES.doc (50 KB)
http://wasvault05/ENTERPRISEVAULT/ViewMessage.asp?VaultId=157D8B41F1AAC784D854B19A40
20F4D101110000WASVAULT01&SavesetId=166700000000000~200603131926000000~0~9844CEDB0B34
45429E8ABF925E45890&AttachmentId=1

From: ████████████████
Sent: Friday, March 10, 2006 11:52 AM
To: ██████████████████████████
Cc: ██████████████████████████████████
Subject: RE: Amtrak APIS release to be rescheduled

This message has been archived.

Hi ██████,

March 21st is the new target date. Unless something goes wrong during testing and
cannot be resolved on time, it should be released that date.

The "confusing" warning is not going to be suppressed as it is a generic warning for
all users of Arrow. What I'm doing instead is to change the wording of the two
warnings for Worldspan if APIS is activated so it does not generate confusion.

They will be as follows:

1- If an agent includes an OSI DOB in a border-crossing PNR with APIS being active, after end transaction the OSI DOB will be ignored, not processed and the following message will be sent back to Worldpsan:
SSROTHS1AKK1DOB NOT ACCEPTED. USE DOCS FORMAT INSTEAD

2- If a border-crossing PNR goes to end transaction without the OSI DOCS having been inserted, after end transaction the following message will be sent back to Worldpsan:
SSROTHS1AKK1 PAX ID INFORMATION REQUIRED PRIOR TO TICKETING

This second message makes more sense when APIS have been activated and doesn't get in conflict with the first one if both are generated together.

Please let me know if you have any further questions or concerns.

Thanks

████

-----Original Message-----
From: ██
Sent: Friday, March 10, 2006 5:33 AM
To: ████████████████████████████████
Cc: ████████████████████████████
Subject: RE: Amtrak APIS release to be rescheduled

Hi ████,

Are you 100% sure that APIS will be released on 21st March? It is VERY important to us to know the exact date as I need to know at least a week in advance to notify relevant departments.We have also thought about updating our internal documentation with the responses we were talking about at our last conf call.
As far as I remember, one of the SSR warning messages will be suppressed, another one will be changed? Is this correct? Will we get any new error messages?

████████, we will need an example PNR with the SSRs. Could you please highlight which SSR message is new or has changed.

If we are going live with APIS on March 21st, then I need the examples today or Monday the very latest, as the help desk notification must be sent a week prior the release.

I also need a clarification whether the APIS info is required for any trip either FROM the US to Canada or only FROM Canada to the US or both directions?
How about one way from the US?

Thank you.

████

████████
Product Specialist Non - Air
Worldwide Product Planning

Phone: ████████████████████
Fax: ████████████████

Border Crossing.txt

email: ███████████████

████████████████
████████████
███████████████████
█████████████████
███████████████
█████████████████
████████████

Subject
RE: Amtrak APIS release to be
rescheduled

Correct.

████████

-----Original Message-----
From: ██████████
Sent: Thursday, March 09, 2006 11:16 AM
To:
Cc: ████████████████████████████
Subject: RE: Amtrak APIS release to be rescheduled

I believe █████ is targeting the 21st March, but I'll have him confirm
that.

████████

-----Original Message-----
From: ████████████████████████████
Sent: Thursday, March 09, 2006 10:53 AM
To: ████████
Cc: ████████████████████████████
Subject: RE: Amtrak APIS release to be rescheduled

█████,

Do you know approximately when we will go live with this change?:))

████████

████████████

█████████████

Subject
RE: Amtrak APIS release to be
rescheduled

That is fine by us ████.

We will let you know the new date for activation.... (and the saga
continues)

████

P.S. didn't call, as ████ told me you had been on a conference with him.
Do you still need me to call?

-----Original Message-----
From: ████████████████████████████████
Sent: Monday, March 06, 2006 10:56 AM
To: ████████████████████████
CC: ████████████████████████
Subject: Amtrak APIS release to be rescheduled

Hi,

Following our converation with ████, ████ and ████, we would
like to confrirm that we are ok with the reschedule of the APIS
project, due to the fact that the responses sent to the pnr in the
SSR format are to be changed by you.

Could you please advise the new release date of the changes.

Thank you.

████
Product Specialist Non - Air
worldwide Product Planning

Phone: ████████████
Fax: ████████████
email: ████████████

From: ████████████   Page 57

Border Crossing.txt

Sent: Friday, March 10, 2006 9:17 AM
To: ███
Cc: ███
Subject: RE: Amtrak APIS release to be rescheduled

This message has been archived.

██ ,

Thank you for the clarification.

████████

Product Specialist Non – Air
Worldwide Product Planning

Phone: ████████████████████
Fax: ████████████████████████████
email: ████████████████████████

Subject
RE: Amtrak APIS release to be
rescheduled

Hello ██████

I'll let ██████ answer the first question, but for the last question, if the
PNR contains a segment that crosses the US border in either direction, it
requires PID and DOB - It's the same rule that applies today for DOB, we're
just adding PID to that.

████████

-----Original Message-----
From: ███
Sent: Friday, March 10, 2006 5:33 AM
To: ███
Cc: ███
Subject: RE: Amtrak APIS release to be rescheduled

Hi ████ ,

Are you 100% sure that APIS will be released on 21st March? It is VERY
important to us to know the exact date as I need to know at least a week in
advance to notify relevant departments. We have also thought about
updating our internal documentation with the responses we were talking
about at our last conf call.
As far as I remember, one of the SSR warning messages will be suppressed,
another one will be changed? Is this correct? Will we get any new error
messages?

████ we will need an example PNR with the SSRs. Could you please
highlight which SSR message is new or has changed.

If we are going live with APIS on March 21st, then I need the examples
today or Monday the very latest, as the help desk notification must be sent
a week prior the release.

I also need a clarification whether the APIS info is required for any trip
either FROM the US to Canada or only FROM Canada to the US or both
directions?
How about one way from the US?

Thank you.

████

████
Product Specialist Non - Air
Worldwide Product Planning

Phone: ████
Fax: ████
email: ████

████

Subject
RE: Amtrak APIS release to be
rescheduled

Exemption 6

Correct.

████

-----Original Message-----
From: ████████████
Sent: Thursday, March 09, 2006 11:16 AM
To: ████████████████████████████████
Cc: ████████████████████████████████
Subject: RE: Amtrak APIS release to be rescheduled

I believe ████ is targeting the 21st March, but I'll have him confirm
that.

████

-----Original Message-----
From: ████████████████████████████
Sent: Thursday, March 09, 2006 10:53 AM
To: ████████████████████████████████
Cc: ████████████████████████████████
Subject: RE: Amtrak APIS release to be rescheduled

████ ,

Do you know approximately when we will go live with this change?:))

████

████

Subject
RE: Amtrak APIS release to be
rescheduled

That is fine by us ████████

We will let you know the new date for activation.... (and the saga
continues)

Border Crossing.txt

█████

P.S. didn't call, as █████told me you had been on a conference with him.
Do you still need me to call?

-----Original Message-----
From:███████████████ [mailto:██████████████████████
Sent: Monday, March 06, 2006 10:56 AM
To: ██
Cc: ███
Subject: Amtrak APIS release to be rescheduled

Hi,

Following our converation with ██████████████████████, we would
like to confrirm that we are ok with the reschedule of the APIS
project, due to the fact that the responses sent to the pnr in the
SSR format are to be changed by you.

Could you please advise the new release date of the changes.

Thank you.

███████████

Product Specialist Non - Air
Worldwide Product Planning

Phone: ███████████████████
Fax:
email: ████████████████████

From: █████████████████████
Sent: Friday, March 10, 2006 8:43 AM
To: ███████████████████████████████████
Cc:
Subject: RE: Amtrak APIS release to be rescheduled

This message has been archived.

Hello █████,

I'll let █████ answer the first question, but for the last question, if the PNR
contains a segment that crosses the US border in either direction, it requires PID
and DOB - It's the same rule that applies today for DOB, we're just adding PID to
that.

█████

-----Original Message-----
From: ██
Sent: Friday, March 10, 2006 5:33 AM
To: ███████████████████████████
Cc:
Subject: RE: Amtrak APIS release to be rescheduled

Hi █████,

Are you 100% sure that APIS will be released on 21st March? It is VERY

Border Crossing.txt

important to us to know the exact date as I need to know at least a week in
advance to notify relevant departments.We have also thought about
updating our internal documentation with the responses we were talking
about at our last conf call.
As far as I remember, one of the SSR warning messages will be suppressed,
another one will be changed? Is this correct? Will we get any new error
messages?

Janice, we will need an example PNR with the SSRs. Could you please
highlight which SSR message is new or has changed.

If we are going live with APIS on March 21st, then I need the examples
today or Monday the very latest, as the help desk notification must be sent
a week prior the release.

I also need a clarification whether the APIS info is required for any trip
either FROM the US to Canada or only FROM Canada to the US or both
directions?
How about one way from the US?

Thank you.

████

█████████
Product Specialist Non - Air
Worldwide Product Planning

Phone: ██████████████
Fax: ██████████
email: ████████████████████

Subject
RE: Amtrak APIS release to be
rescheduled

Correct.

████

Page 62

-----Original Message-----
From: █████████
Sent: Thursday, March 09, 2006 11:16 AM
To: █████████████████████████████████
CC: █████████████████████████████████
Subject: RE: Amtrak APIS release to be rescheduled

I believe ██████ is targeting the 21st March, but I'll have him confirm
that.

██████

-----Original Message-----
From: ████████████████████████████████████
Sent: Thursday, March 09, 2006 10:53 AM
To: ██████████████████████████████████
CC: ██████████████████████████████████
Subject: RE: Amtrak APIS release to be rescheduled

██████,

Do you know approximately when we will go live with this change?:))

████

████████████████,
███████████████████████████
03/06/2006 04:00████████, ████"
CC
██████████████████████
Subject
RE: Amtrak APIS release to be
rescheduled

That is fine by us ██████.

We will let you know the new date for activation.... (and the saga
continues)

████

P.S. didn't call, as ██████ told me you had been on a conference with him.
Do you still need me to call?

-----Original Message-----
From: ███████████████████████████████████
Sent: Monday, March 06, 2006 10:56 AM
To: ███████████████████████████████
Cc:
Subject: Amtrak APIS release to be rescheduled

Hi,

Following our converation with ███████████████, we would
like to confrirm that we are ok with the reschedule of the APIS
project, due to the fact that the responses sent to the pnr in the
SSR format are to be changed by you.

Could you please advise the new release date of the changes.

Thank you.

████████
Product Specialist Non - Air
Worldwide Product Planning

Phone: ████████████
Fax: ██
email: ███████████████

From: ████████████
Sent: Thursday, March 09, 2006 2:56 PM
To: ██
Subject: Group Desk Procedure Documents

This message has been archived.

Attached are the Group Desk Procedure Document that were provided to us by the
Riverside Group Desk.

Thanks, ███████

<<COLLECT$.doc>><<GRPPOL.DOC>><<STEPS1.doc>><<TKTGRPS.DOC>>

Attachments:
  COLLECT$.doc (157 KB)
  http://wasvault05/ENTERPRISEVAULT/ViewMessage.asp?VaultId=157D8B41F1AAC784D854B19A40
20F4D101110000WASVAULT01&SavesetId=862000000000000~200603091956060000~0~02887371C509
417EB374E10FA3E9A6F&AttachmentId=1

  GRPPOL.DOC (29 KB)
  http://wasvault05/ENTERPRISEVAULT/ViewMessage.asp?VaultId=157D8B41F1AAC784D854B19A40
20F4D101110000WASVAULT01&SavesetId=862000000000000~200603091956060000~0~02887371C509
417EB374E10FA3E9A6F&AttachmentId=2

  STEPS1.doc (28 KB)
  http://wasvault05/ENTERPRISEVAULT/ViewMessage.asp?VaultId=157D8B41F1AAC784D854B19A40
20F4D101110000WASVAULT01&SavesetId=862000000000000~200603091956060000~0~02887371C509

Border Crossing.txt

417EB374E10FA3E9A6F&AttachmentId=3

TKTGRPS.DOC (953 KB)
http://wasvault05/ENTERPRISEVAULT/ViewMessage.asp?VaultId=157D8B41F1AAC784D854B19A40
20F4D101110000WASVAULT01&SavesetId=862000000000000~200603091956060000~0~02887371C509
417EB374E10FA3E9A6F&AttachmentId=4

From: ██████████
Sent: Thursday, March 09, 2006 12:01 PM
To: ██
Subject: ████████ RE: APIS - Group Enforcement (Group Ticketing) - High Level Sizing -
Kick-off Meeting

This message has been archived.

Attached are:
*Sizing kick-off overview
*Draft Requirement document
*Open Questions

I will have copies available at the meeting.

<<Phase 5 Sizing Kick Off.doc>><<APIS Group Ticketing and Enforcement RQM
.doc>><<Phase 5Sizing Questions.doc>>

Attachments:
 APIS Group Ticketing and Enforcement RQM .doc (97 KB)
http://wasvault05/ENTERPRISEVAULT/ViewMessage.asp?VaultId=157D8B41F1AAC784D854B19A40
20F4D101110000WASVAULT01&SavesetId=368000000000000~200603091701210000~0~613B8D9325D6
4E638988D8FD6C84052&AttachmentId=1

 Phase 5 Sizing Kick Off.doc (27 KB)
http://wasvault05/ENTERPRISEVAULT/ViewMessage.asp?VaultId=157D8B41F1AAC784D854B19A40
20F4D101110000WASVAULT01&SavesetId=368000000000000~200603091701210000~0~613B8D9325D6
4E638988D8FD6C84052&AttachmentId=2

 Phase 5 Sizing Questions.doc (29 KB)
http://wasvault05/ENTERPRISEVAULT/ViewMessage.asp?VaultId=157D8B41F1AAC784D854B19A40
20F4D101110000WASVAULT01&SavesetId=368000000000000~200603091701210000~0~613B8D9325D6
4E638988D8FD6C84052&AttachmentId=3

From: ████████████████
Sent: Thursday, March 09, 2006 11:19 AM
To: ████████████████████████████████████
Cc:
Subject: ████████ RE: Amtrak APIS release to be rescheduled

This message has been archived.

Correct.

██████████

Page 65

-----Original Message-----
From: █████████
Sent: Thursday, March 09, 2006 11:16 AM
To: '
CC: ██
Subject: RE: Amtrak APIS release to be rescheduled

I believe ██████ is targeting the 21st March, but I'll have him confirm that.

████████

-----Original Message-----
From: ██
Sent: Thursday, March 09, 2006 10:53 AM
To: █████████████████████████████████████
CC: ██
Subject: RE: Amtrak APIS release to be rescheduled

██████,

Do you know approximately when we will go live with this change?:))

████████

03/06/2006 04:00

Subject
RE: Amtrak APIS release to be
rescheduled

That is fine by us ██████

We will let you know the new date for activation.... (and the saga
continues)

████

P.S. didn't call, as ██████ told me you had been on a conference with him.
Do you still need me to call?

Border Crossing.txt

-----Original Message-----
From: ██
Sent: Monday, March 06, 2006 10:56 AM
To: ████████████████████████████████████
██
Subject: Amtrak APIS release to be rescheduled

Hi,

Following our converation with ████████████████ and ██████, we would
like to confrirm that we are ok with the reschedule of the APIS
project, due to the fact that the responses sent to the pnr in the
SSR format are to be changed by you.

Could you please advise the new release date of the changes.

Thank you.

████████
Product Specialist Non - Air
worldwide Product Planning

Phone: ████████████████
Fax: ██████████████
email: ████████████████████

From: ██████████████████████████████
Sent: Thursday, March 09, 2006 10:53 AM
To: ██████████████████████
Cc: ██
Subject: RE: Amtrak APIS release to be rescheduled

This message has been archived.

██████,

Do you know approximately when we will go live with this change?:))

██████

████████████████████████████████
Subject
RE: Amtrak APIS release to be
rescheduled

That is fine by us ██████

We will let you know the new date for activation.... (and the saga continues)

████

P.S. didn't call, as ██████ told me you had been on a conference with him. Do you still need me to call?

-----Original Message-----
From: ████████████████████████████████
Sent: Monday, March 06, 2006 10:56 AM
To: ████████████████████████████████
Cc: ████████████████████████████████
Subject: Amtrak APIS release to be rescheduled

Hi,

Following our converation with ██████████████████, we would like to confrirm that we are ok with the reschedule of the APIS project, due to the fact that the responses sent to the pnr in the SSR format are to be changed by you.

Could you please advise the new release date of the changes.

Thank you.

████████████
Product Specialist Non - Air
Worldwide Product Planning

Phone: ████████████
Fax: ████████████
email: ██████████████████

From: ██████████████
Sent: wednesday, March 08, 2006 4:06 PM
To: ██████████████
Cc:
Subject: ██████ GDS APIS enforcement - New warning messages

This message has been archived.

████ ,

This is how the TTY message and the PNR would look like if a GDS agent attempts to use OSI DOB and the PID bit is on (APIS being enforced) for that GDS.

The wording of the messages is tentative and can be easily modified.

Your comments please.

██████

QU HDQ50

.HDQRM2V 082057

MUC1A ABC4MH/3300076

1TESTA/AMADEUSMR

SSROTHS1AKK1DOB NOT ACCEPTED. USE DOCS FORMAT INSTEAD

SSROTHS1AKK1 PAX ID INFORMATION REQUIRED PRIOR TO TICKETING

OFEE20/ABC4MH-1A HL15MAR CTC-T3300076360.00/

-01@1/TESTA/AMADEUSMR

1 2V69C NYPMTR815A31MAY630P31MAY YBO HK1

301@ R SEG :1 BASIS1F /P1

* BOF1RAIL FARE60.00

4001@ OSI

*DOB NOT ACCEPTED. USE DOCS FORMAT INSTEAD

4002@ OSI

* PAX ID INFORMATION REQUIRED PRIOR TO TICKETING

501@FBC-O-,I-,D-/1F/P1

901@NONE

From: ████████
Sent: Monday, March 06, 2006 11:16 AM
To: ████████████████████
Cc:
Subject: ████████ Please Hold SC#166257   AEDIBXID - GDS APIS. Enforce Pax ID
requirement

This message has been archived.

Exemption 6

████ ,

Please hold load SC#166257.

Although the functionality worked correctly during the tests, Amadeus and Worldspan
want some changes in the error messages sent back to them before having this in
Production.

████

From: ████████████ 06, 2006 11:11 AM
Sent: Monday, March 06, 2006 11:11 AM
To: ████████████████████████████
Cc: ████████████████████████████
Subject: ████████ RE: Amadeus PID format

This message has been archived.

Hello All,
I did try again this morning in Amadeus and I had success using the format
provided.The Amtrak PNR is OFF17A.Was the testing successful overall?

████

-----Original Message-----
From: ████████████████
Sent:Friday, March 03, 2006 1:50 PM
To: ████████████████
Cc: ████████████████████
Subject:RE: Amadeus PID format

████ ,can you try again on Monday morning and let us know?thanks

From: ████████████████
Sent:Friday, March 03, 2006 1:46 PM
To: ████████████████████████████
Subject:RE: Amadeus PID format

The format is correct. I also got the NO AIR SEGMENTS response. I talked to ████████
in Amadeus and she says that it is probably because they didn't load the required
code for this functionality in their test system today. It will have to wait until
Monday morning.

████

From: ████████████████
Sent: Friday, March 03, 2006 1:36 PM
To: ████████████████████████████
Subject: RE: Amadeus PID format

Border Crossing.txt

Still not working.I entered:
Entered:
SRDOCS2VHK1-PR-US-123456789012345-US-12JUL64-M-12JUL04-███████████-H/P1

Response:
INVALID/NOT ENTERED>>SRDOCS2VHK1-PR-US-123456789012345-US-12JUL
-64-M-12JUL04████████████P1;NO AIR SEGMENTS

-----Original Message-----
From: ████████████
Sent:Friday, March 03, 2006 1:25 PM
To:█████████████████████████████████
Subject:RE: Amadeus PID format

The format of the entry in Amadeus screen is as follows:

SRDOCS2VHK1-PR-US-123456789012345-US-12JUL64-M-12JUL04-AMTRAKTEST-JOE-H/P1

It will internally convert to the proper format to be sent to Amtrak.

███████

From: ████████████
Sent: Friday, March 03, 2006 1:06 PM
To: ███████████████████████████████
Subject: Amadeus PID format

Hello All,
We haven't had any luck getting an Amadeus PIDs in test.The format provided was:
SSR DOCS 2V HK1/pp/US/123456789012345/US/12JUL64/M/12JUL04/TEST/JOE

So far, we haven't had any work.For example in test PNR OFF202:

If I enter
SSR DOCS 2V HK1/pp/US/123456789012345/US/12JUL64/M/12JUL04,█████████████
Response: CHECK FORMAT

If I enter:
SSRDOCS2VHK1/pp/US/123456789012345/US/12JUL64/M/12JUL04/█████████████
Response: CHECK FORMAT

If I enter:
OS2VDOCS2VHK1/pp/US/123456789012345/US/12JUL64/M/12JUL04/█████████████
Response: *(but it doesn't come across to Amtrak PNR)

If I enter:
OSI2VDOCSHK1/pp/US/123456789012345/US/12JUL64/M/12JUL04██████████████
Response:Something about Invalid Airline code, OSI will be deleted at ET

If I enter:
OS2VDOCSHK1/pp/US/123456789012345/US/12JUL64/M/12JUL04,█████████████
Response: does not add to Amtrak pnr

Are we doing something wrong?

███████

From: █████████████████████████████
Sent: Monday, March 06, 2006 10:56 AM
To: █████████████████████████████████████
Cc: █████████████████████████████████████

Border Crossing.txt
Subject: Amtrak APIS release to be rescheduled

This message has been archived.

Hi,

Following our converation with ██████████████████████, we would like to confrirm
that we are ok with the reschedule of the APIS project, due to the fact that the
responses sent to the pnr in the SSR format are to be changed by you.

Could you please advise the new release date of the changes.

Thank you.

██████

██████████
Product Specialist Non - Air
Worldwide Product Planning

Phone: ████████████
Fax: ██████
email ███████████████

From: ████████████████
Sent: Monday, March 06, 2006 8:48 AM
To: ██
Cc: ██
Subject: RE: Amtrak APIS release date

This message has been archived.

Hello ████████,

Once we get confirmation that this is a go, I'll make sure that you know.

██████

-----Original Message-----
From: ████████████████████████
Sent: Monday, March 06, 2006 8:12 AM
To: ██
Cc: ██
Subject: Re: Amtrak APIS release date

Worldspan's customer notification needs to be put out today - as early as
possible - if this is being implemented tomorrow.Since the information
will be mandatory, we need to ensure Gday, Go! Dateline and the home page
are updated to avoid impact to customers and the Help Desk. I am also
waiting for confirmation to advise Sales of the proper implementation date.
Please advise ASAP.

Kindest regards,

Border Crossing.txt

███████ Planning Coordinator - Global Sales Services
███

It's a RACE FOR REVENUE!!Increase your revenues by booking Cars, Hotels
and Rail in Worldspan!

███████LON/WSP
To
03/06/2006 06:████████████████
██████████████████████████
████████████████████████
████████████████
Subject
Amtrak APIS release date

████ ,

Could you please update us on the release date asap, as we have everything
in place to release the changes, we are ready to go live with the latest
version of Amtrak script, we also have already sent the customer
notifications regarding the APIS release date for the 7th March.
I am off sick since last Thursday and I do experience some difficulties to
access my emails. I am avail under this phone number ████████████████.
Could you please send me an email and also give me a call.

I have not received the Amtrak customer notification yet, could you please
send this asap.

██████████████ Non - Air
Worldwide Product Planning

Phone: ████████████████
Fax: ███
email: ████████████████

From: ████████████████
Sent: Monday, March 06, 2006 8:47 AM
To: ████████████████████████████████████
Cc: ████████████████████████████████████
Subject: RE: Amtrak APIS release date

This message has been archived.

Hello All,

We were awaiting confirmation from ███████, that the error messages were not contradictory. I know she was busy on Friday.

███

-----Original Message-----
From: ████████████████████████████████
Sent: Monday, March 06, 2006 6:14 AM
To: ████████████████
Cc: ████████████████████████████████████

Subject: Amtrak APIS release date

███ ,

Could you please update us on the release date asap, as we have everything in place to release the changes, we are ready to go live with the latest version of Amtrak script, we also have already sent the customer notifications regarding the APIS release date for the 7th March.
I am off sick since last Thursday and I do experience some difficulties to access my emails. I am avail under this phone number ████████████████████. Could you please send me an email and also give me a call.

I have not received the Amtrak customer notification yet, could you please send this asap.

████████████
Product Specialist Non – Air
Worldwide Product Planning

Phone: ████████████████
Fax: ███
email: ████████████████

From: ████████████
Sent: Friday, March 03, 2006 4:12 PM
To: ██

Subject: ████████ APIS – Group Enforcement (Group Ticketing) – High Level Sizing

This message has been archived.

Good Afternoon,

We have been requested by the Amtrak Police to provide a High Level Scope and Sizing that will allow for improved Group security. The main focus of this effort will be to provide:
*Method to enforce the border crossing requirements for Group PNRs
*Individual tickets for passengers traveling on Group PNRs
*Accuracy of on board train manifests

Changes we would be sizing:
*Name associated pricing (3 fields) for Group PNRs

*7DEPamount/fop(new entry to capture Group deposit information)
*Creates a new 7 field
*Passes data to off-line
*GDS are able to input the total amount
*GDS security for 7DEP on non-claimed Group PNR
*GDS will not perform the 7APP or TK function
*Advance Payment Entry (7APP) for Group PNRs
*Final payment
*The final payment for Group PNR 7APP will be calculated by taking the PNR total and
subtracting the 7DEP amount
*Enforcement of Border Crossing Requirements(5DOB and 5PID information for all
passengers on cross border segments)
*Automated Ticketing (TK)
*Print automated one ticket per passenger
*Train Manifests
*Group PNR display issues(TBD)

I will be pulling together the High Level Scope and Sizing document.Once this is
complete and approved by our management it will be forwarded to ████████ and
████████.████████ will be ensuring that the modifications we are doing are in
line with the Users long term goals for Group Processing.████████ will be
seeking funding from FY06.
Estimates from the following for modifications to handle the functions above:
*RailRes Group Desk(████████ Group)
*STARS modifications(████████ Group)
*off-line modifications████████ / ████ who should be involved for this portion of
the sizing)
*XAAPI/AAPI(████████ Group)
*Arrow - Pricing(████████)
*Arrow - Passenger Data and Ticketing(████████
*Arrow - GDS(████████)

If there is someone else that should also be included, please let me know.

I will schedule a meeting next week to kick off this process.If possible we would
like to have the sizing ready for review by ████ on approximately mid-March.

Thanks,

████████

From: ████████
Sent: Friday, March 03, 2006 1:25 PM
To: ████████
Subject: RE: Amadeus PID format

This message has been archived.

The format of the entry in Amadeus screen is as follows:

SRDOCS2VHK1-PR-US-123456789012345-US-12JUL64-M-12JUL04-AMTRAKTEST-JOE-H/P1

It will internally convert to the proper format to be sent to Amtrak.

████

From: ████████
Sent: Friday, March 03, 2006 1:06 PM

Border Crossing.txt

To: ███████████████████████████████████
Subject: Amadeus PID format

Hello All,
We haven't had any luck getting an Amadeus PIDs in test.The format provided was:
SSR DOCS 2V HK1/pp/US/123456789012345/US/12JUL64/M/12JUL04/TEST/JOE

So far, we haven't had any work.For example in test PNR OFF202:

If I enter
SSR DOCS 2V HK1/pp/US/123456789012345/US/12JUL64/M/12JUL04/noone/peter
Response: CHECK FORMAT

If I enter:
SSRDOCS2VHK1/pp/US/123456789012345/US/12JUL64/M/12JUL04/noone/peter
Response: CHECK FORMAT

If I enter:
OS2VDOCS2VHK1/pp/US/123456789012345/US/12JUL64/M/12JUL04/noone/peter
Response: *(but it doesn't come across to Amtrak PNR)

If I enter:
OSI2VDOCSHK1/pp/US/123456789012345/US/12JUL64/M/12JUL04/noone/peter
Response:Something about Invalid Airline code, OSI will be deleted at ET

If I enter:
OS2VDOCSHK1/pp/US/123456789012345/US/12JUL64/M/12JUL04/noone/peter
Response: does not add to Amtrak pnr

Are we doing something wrong?

████████

From: ██ >
Sent: Friday, March 03, 2006 8:09 AM
To:
Cc: ████████████████████████████
Subject: ████████ DOB

This message has been archived.

████ ,

Per our conversation this is what I get with the APIS turned on:

--- RLR ---
RP/MIA1S2CC1/MIA1S2CC12V/RM30JAN06/1257ZYWNETW
1.TEST/AA
2 TRN 2V69 YB 23MAR 4NYP MTRHK1815A630P
MODE/TRN C001*2V/
3 AP MIA ████████████ - AMADEUS - A
4 TK OK30JAN/MIA1S2CC1
5 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO<****no DOB
info was added before ET
TICKETING
6 SSR OTHS 1A KK1 PID INFORMATION REQUIRED<****DOB information
added after ET returns these errors
7 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO

Page 76

Border Crossing.txt

```
TICKETING
8 OSI 2V DOB12JUL1968/US-TEST/AA
* AK 2V OFF160 03MAR 1257Z HLMT-06MAR/USD 60.00
>
```

When you turned offAPIS the response was:
```
--- RLR ---
RP/MIA1S2CC1/MIA1S2CC1AA/SU30JAN06/1302ZYWNET7
1.TEST/BB
2 TRN 2V69 YB 23MAR 4NYP MTRHK1815A630P
MODE/TRN C001*2V/
3 AP MIA█████████████ - AMADEUS - A
4 TK OK30JAN/MIA1S2CC1
5 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO<***
confusing.. error should be changed to reflect APIS
TICKETING
6 OSI 2V DOB12JUL1968/US-TEST/BB
* AK 2V OFF163 03MAR 1302Z HLMT-06MAR/USD 60.00
```

Regards,

Product Manager
Marketing
Amadeus

www.amadeus.com

```
From:       ███████████
Sent:       Monday, February 27, 2006 11:25 AM
To:         ████████████████████████████████████████
Subject:        APIS - Domestic DOB Sizing - Draft Review
```

This message has been archived.

Good morning,

Attached is the draft Domestic DOB Sizing. Please review and return comments or suggestions to me by tomorrow morning (Tuesday 02/28).

We plan to forward this to ███████ for her review tomorrow.

Thank you,

████████

<<APIS_SCS_Domestic DOB.doc>>

Attachments:
 APIS_SCS_Domestic DOB.doc (127 KB)
http://wasvault05/ENTERPRISEVAULT/ViewMessage.asp?VaultId=157D8B41F1AAC784D854B19A40
20F4D101110000WASVAULT01&SavesetId=756000000000000~200602271625120000~0~C5CCD9C80ACD
4FDCB8E610496ED4E65&AttachmentId=1

Border Crossing.txt

From: ▮▮▮▮▮▮
Sent: Thursday, February 16, 2006 4:17 PM
To:
Cc: ▮▮▮▮▮▮▮▮▮▮▮▮▮
Subject: FW: Domestic DOB Sizing - Target Date

This message has been archived.

▮▮▮▮ ,

Would you please take a look at this requirements document and see if you can put
together a GDS high-level sizing and assumptions for ▮▮▮▮ by Feb 24th.

-----Original Message-----
From: ▮▮▮▮▮▮▮
Sent: Thursday, February 16, 2006 3:14 PM
To: ▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮
Cc: ▮▮▮▮▮▮
Subject: Domestic DOM Sizing - Target Date

Good afternoon,

Attached is the Domestic DOM Requirements Document previously sent out by ▮▮▮▮ .I
would like to have the sizing finished by the end of February, therefore, I would
like to have the sizing component pieces returned to me by Friday February 24th.

This sizing includes work from the following areas:
*Quik-Trak
*GDS
*Internet
*VRU

Could you please let me know who will be responsible for providing the sizing and
assumptions for these areas?

Also, if you could please let me know if it realistic to have these back by Friday
February 24th.

Thanks,

▮▮▮▮▮▮

<<Domestic DOB Collection RQM.doc>>

Attachments:
 Domestic DOB Collection RQM.doc (114 KB)
http://wasvault05/ENTERPRISEVAULT/ViewMessage.asp?VaultId=157D8B41F1AAC784D854B19A40
20F4D101110000WASVAULT01&SavesetId=701000000000000~200602162116540000~0~41FBCA85B936
430ABAD3FB57C2EC169&AttachmentId=1

From: ▮▮▮▮▮▮▮▮▮▮▮▮
Sent: Monday, February 13, 2006 3:04 PM
To: ▮▮▮▮▮▮▮▮▮
Subject: RE: Amtrak APIS

▮▮▮▮ ,

Border Crossing.txt

Could you please advise what time will the changes be released? We normally do our
script releases around 8am est.

████████

██

02/13/2006 04:22 PM

To
██

cc
██

Subject
RE: Amtrak APIS

Okay, We'll target the 7th
-----Original Message-----
From: ██
Sent: Monday, February 13, 2006 10:29 AM
To: ████████████████████████
CC: ██
Subject: RE: Amtrak APIS

████████

Yes, 7th March will be ok.

████████

██

02/13/2006 03:18 PM

To
██

cc
██

Subject
RE: Amtrak APIS

Exemption 6

Would the 7th March work better?

▮▮▮▮
-----Original Message-----
From: ▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮
Sent: Monday, February 13, 2006 10:16 AM
To: ▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮
Cc: ▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮
Subject: Amtrak APIS

▮▮▮▮ ,

Will this be possible to reschedule the release of APIS changes. I have been advised
that we will have a system freeze from Feb 27th - March 4th therefore we will not be
able to activate Amtrak script which handles all APIS changes.

▮▮▮▮▮

From: ▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮
Sent: Monday, February 13, 2006 10:29 AM
To: ▮▮▮▮▮▮▮▮▮▮▮▮
Cc: ▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮
Subject: RE: Amtrak APIS

▮▮▮▮▮

Yes, 7th March will be ok.

▮▮▮▮▮

▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮

02/13/2006 03:18 PM

To

▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮

cc

▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮

Subject
RE: Amtrak APIS

Would the 7th March work better?

████
-----Original Message-----
From: ██
Sent: Monday, February 13, 2006 10:16 AM
To: ████
Cc: ████████████████████
Subject: Amtrak APIS

████ ,

Will this be possible to reschedule the release of APIS changes. I have been advised
that we will have a system freeze from Feb 27th - March 4th therefore we will not be
able to activate Amtrak script which handles all APIS changes.

████████

From: ████████████████
Sent: Monday, February 13, 2006 10:19 AM
To: ████████████████████████████████
Cc: ████████████████████████████
Subject: RE: Amtrak APIS

Would the 7th March work better?

████

-----Original Message-----
From: ██
Sent: Monday, February 13, 2006 10:16 AM
To: ████████████████
Cc: ████████████████████
Subject: Amtrak APIS

████ ,

Will this be possible to reschedule the release of APIS changes. I have been advised
that we will have a system freeze from Feb 27th - March 4th therefore we will not be
able to activate Amtrak script which handles all APIS changes.

████████

From: ████████████████
Sent: Friday, February 10, 2006 1:51 PM
To: ██
Cc: ████████████████████████████
Subject: RE: Domestic DOB Passenger Requirement

I am hopeful that we can just use what's already there.

Border Crossing.txt

From: ████████████
Sent: Friday, February 10, 2006 1:46 PM
To: █████████████████████████████████████
Cc: ████████████████████████████████
Subject: RE: Domestic DOB Passenger Requirement

████████ and to all concerned,

If the approach is to re-use existing XAAPI/AAPI support developed for Border crossing (DOB plus Country of Citizenship) then my level of effort will be just for testing. However, if a new Arrow field or a new Arrow process or handling will be introduced the level of effort will be more or less 240hrs for webServices/XAAPI/AAPI.

Thanks,

████████

-----Original Message-----
From: ████████████
Sent: Thursday, February 09, 2006 2:46 PM
To: █████████████████████████████████████
Subject: Domestic DOB Passenger Requirement

We have been asked by Amtrak Police to size the attached Requirements.

It is not clear when or if this will ever happen, and if it does the business process issues will likely be more

of a problem that the purely technical one, but as a starting point, we do need to size it from a purely technical viewpoint for all distribution channels.

VRU

Internet

GDS

QuikTrak

RailRes / STARS

AAPI / XAAPI

I would like to get a high level estimate from each of the above areas.

Please let me know if you have questions or would like to meet to further clarify the requirements.

From: ████████████
Sent: Friday, February 10, 2006 1:46 PM
To: ██
CC: ████████████████████████████████
Subject: RE: Domestic DOB Passenger Requirement

████████ and to all concerned,

If the approach is to re-use existing XAAPI/AAPI support developed for Border crossing (DOB plus Country of Citizenship) then my level of effort will be just for testing. However, if a new Arrow field or a new Arrow process or handling will be introduced the level of effort will be more or less 240hrs for WebServices/XAAPI/AAPI.

Thanks,
████████

-----Original Message-----
From: ████████████
Sent: Thursday, February 09, 2006 2:46 PM
To ██
Subject: Domestic DOB Passenger Requirement

We have been asked by Amtrak Police to size the attached Requirements.

It is not clear when or if this will ever happen, and if it does the business process issues will likely be more

of a problem that the purely technical one, but as a starting point, we do need to size it from a purely technical viewpoint for all distribution channels.

VRU

Internet

GDS

QuikTrak

RailRes / STARS

AAPI / XAAPI

I would like to get a high level estimate from each of the above areas.

Please let me know if you have questions or would like to meet to further clarify

the requirements.

From: ▮▮▮▮▮▮
Sent: Monday, February 06, 2006 10:21 AM
To:
Cc:
Subject: RE: SSR DOCS for 2V

Hi ▮▮▮▮,

The name restriction is not being fully enforced in the "travel document name" field
(immediately after the expiration date) of the SSR DOCS since this is already done
in the passenger name field of the PNR, and since this is a single passenger PNR, we
can safely assume that it is intended for the only passenger there.

However, it is mandatory that if there is any name association appended to an SSR
DOCS item (as Amadeus does it for multiple passenger PNRs : "-1SURNAME/FIRSTNAME"),
the appended name must match completely (surname/fullname) the one in the name
field, regardless of what comes in the "travel document field".

Using the same example as below, a name-associated SSR DOCS should look like this in
the TTY message:

SSR DOCS 2V HK1/MO/US/123456789012345/US/12JUL64/M/12JUL04/TEST/J-1TEST/JOE

Note the name associated at the end of the SSR DOCS item: "-1TEST/JOE". If
"-1TEST/J" were received instead there it would be invalid as there is not exact
match with any name in the PNR. (Note that TEST/J is still accepted as "travel
document name" even there: "TEST/J-1TEST/JOE").

Since this association is automatically appended by Amadeus for multiple passenger
PNRs, we shouldn't encounter any problems with this.

Let me know if you have any further questions.

By the way ▮▮▮▮▮, in the example mentioned in the original email, "MO" was used as
document type. Amadeus should have received an OSI OTHS with something like "ADVISE
PSGR:VALID PHOTO ID IS REQUIRED" which was not appended to the Amadeus PNR. Do you
know if the ":" in the text is causing the OSI to be rejected by Amadeus?

▮▮▮▮

-----Original Message-----
From: ▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮
Sent: Monday, February 06, 2006 9:12 AM
To: ▮▮▮▮▮▮
Cc:
Subject: FW: SSR DOCS for 2V

▮▮▮▮ ,

Can you please see attached and advise.

Thanks

▮▮▮▮▮▮▮▮
Product Manager - Amadeus Rail
▮▮▮▮▮▮

Border Crossing.txt
----- Forwarded by ███████████/MIA/AMADEUS on 02/06/2006 09:10 AM -----

From: ██████████████   on 02/06/2006 02:08 PM CET

To: ████████████████████   █

cc:

Subjec SSR DOCS for 2V
t:

Hi ██████,

I am testing in prod the SSR DOCS command. Sw was supposed to be loaded on 01FEB.
SSR DOCS is accepting names shorter than two characters.

INPUT

JIA0001AA/SU.MIA1S2CA1
JGU/RAI-2V
NM1TEST/JOE
R/AD30SEPLORSFA
SS1DS21
SRDOCS2VHK1-MO-US-123456789012345-US-12JUL64-M-12JUL04-TEST-J/P1

pnr OUTPUT

RP/MIA1S2CA1/
  1.TEST/JOE
  2 TRN 2V   53 DC 30SEP 6   LOR SFA   HK1   1600   0830+1
    MODE/TRN CAR/5340 ROOM/J C001*2V/
    SEE RTSVCR
  3 SSR DOCS 2V HK1 MO/US/123456789012345/US/12JUL64/M/12JUL04/T
     EST/J

According to CR-SoR I should get a rejection output with this format.

*   AK   2V   152E5F   03AUG   1556Z   HLMT-09AUG/INVALID   FORMAT

Has AMTRAK finally loaded its sw in prod?

Regards,
████████

From: ███████████████████████████
Sent: Monday, February 06, 2006 9:12 AM
To:
Cc: ████████████████████
Subject: Fw: SSR DOCS for 2V

███ ,

Can you please see attached and advise.

Thanks

Product Manager - Amadeus Rail
T: ████
F: ████

www.amadeus.com
----- Forwarded by ████████/MIA/AMADEUS on 02/06/2006 09:10 AM -----

From: ████████████ on 02/06/2006 02:08 PM CET

To: ████████████ ▊

cc:

Subjec SSR DOCS for 2V
t:

Hi ████ ,

I am testing in prod the SSR DOCS command. Sw was supposed to be loaded on 01FEB.
SSR DOCS is accepting names shorter than two characters.

INPUT

```
JIA0001AA/SU.MIA1S2CA1
JGU/RAI-2V
NM1TEST/JOE
R/AD30SEPLORSFA
SS1DS21
SRDOCS2VHK1-MO-US-123456789012345-US-12JUL64-M-12JUL04-TEST-J/P1
```

pnr OUTPUT

```
RP/MIA1S2CA1/
   1.TEST/JOE
   2 TRN 2V           53 DC 30SEP 6    LOR SFA    HK1    1600   0830+1
     MODE/TRN CAR/5340 ROOM/J   C001*2V/
     SEE RTSVCR
   3 SSR DOCS 2V HK1 MO/US/123456789012345/US/12JUL64/M/12JUL04/T
       EST/J
```

Border Crossing.txt

According to CR-SoR I should get a rejection output with this format.

*   AK   2V   152E5F   03AUG   1556Z   HLMT-09AUG/INVALID   FORMAT

Has AMTRAK finally loaded its sw in prod?

Regards,

████████

From: ████████████████
Sent: Tuesday, January 31, 2006 3:40 PM
To: ████████████████
Subject: RE: SSR DOCS Implementation for Amtrak

This message has been archived.

There you go. Take a look and let me know any changes that you consider necessary.

████████
-----Original Message-----
From: ████████████████████
Sent: Tuesday, January 31, 2006 3:29 PM
To: ████████████████
Subject: RE: SSR DOCS Implementation for Amtrak

sounds good to me.

-----Original Message-----
From: ████████████████
Sent: Tuesday, January 31, 2006 3:27 PM
To: ████████████████████
Subject: RE: SSR DOCS Implementation for Amtrak

Besides of retrofitting the updates, I will update the error message list. I didn't
include all of them but only the ones I think they may receive. (I just passed
whatever comes from PD package + the BC photo id warning)

They would be:

ADVISE PSGR: VALID PHOTO ID REQUIRED
INVALID FORMAT
INVALID TYPE OF ID
INVALID STATE CODE
INVALID COUNTRY CODE
INVALID ID TYPE FOR NON-US/CA CITIZEN
DOB AND PID COUNTRY CODE SHOULD MATCH
INVALID GENDER, MUST BE M OR F
INVALID EXPIRATION DATE
ID NUM OR GENDER, NO EXP DATE FOR BC
FOR MO/NC/BC COUNTRY CODE IS US OR CA
IF BC ENTERED, COUNTRY CODE SHOULD BE US OR CA
PSGR NBR TOO HIGH FOR NBR OF NAMES ENTERED
INFANT NOT FOUND FOR THIS PASSENGER
INVALID PSGR NUMBER (MUST BE 1-19)

Comments?

████████

-----Original Message-----
From: █████████████
Sent: Tuesday, January 31, 2006 2:17 PM
To: ████████
Subject: RE: SSR DOCS Implementation for Amtrak

okay - I'll await your updates ... :-)

-----Original Message-----
From: ██████████
Sent: Tuesday, January 31, 2006 2:14 PM
To: ██████████
Subject: RE: SSR DOCS Implementation for Amtrak

No, it needs the same changes I made for Worldspan's document

-----Original Message-----
From: ██████████████
Sent: Tuesday, January 31, 2006 2:13 PM
To: ██████████
Subject: RE: SSR DOCS Implementation for Amtrak

is this correct?

-----Original Message-----
From: ██████████████
Sent: Tuesday, January 31, 2006 1:57 PM
To: '██████████████'
Cc: ██████████████
Subject: RE: SSR DOCS Implementation for Amtrak

███████ ,

PNR REQUIRED DOB INFORMATION warning is sent back if you create a cross-boarding PNR
and don't include the DOCS, or if the DOCS is invalid (it will go along with the
error message).

If you create a brand new border-crossing PNR with a valid DOCS in it you won't
receive any message.

███████
-----Original Message-----
From: ██████████████
Sent: Tuesday, January 31, 2006 1:44 PM
To: ██████████████████████████
Cc: ██████████████
Subject: RE: SSR DOCS Implementation for Amtrak

I'll check with ███████, and let ██████ answer the second question - as the DOCs took
an error, I guess it will.

███████

-----Original Message-----
From: ████████████████████████████████
Sent: Tuesday, January 31, 2006 1:41 PM
To: ██████████████████
Cc: ██████████████
Subject: Fw: SSR DOCS Implementation for Amtrak

██████,
Can you please verify if someone on your side is updating the Amtrak
Reference pages to reflect the new functionality.Also,
could you please see the example below, is the PNR REQUIRED DOB INFORMATION
still going to be senteven when the
SSRDOCS is okay??

Thanks

_____

Product Manager - Amadeus Rail
T:
F:

www.amadeus.com
----- Forwarded by ████████████/MIA/AMADEUS on 01/31/2006 01:37 PM -----

From:████████ (LLC/CSO/PMO/PSA/PMT) on 01/31/2006 01:31 PM

To:████ -
████████████████

cc:

Subjec SSR DOCS Implementation for Amtrak
t:

Hello████████ ,

Please follow-up on the updates to HE, GGRAI2V, and Amtrak Direct Ref.
pages, and advise when the updates are completed.

Also, I am providing you an example of the response I mentioned to you this
morning.It doesn't kick in all the time, so there must be something in
Amtrak's processing that causes it to be selective.For this scenario, I
entered an invalid country code, and received the SSR for this, but the
additional SSR requesting the DOB was sent.You will notice that although
the SSR DOCS had an invalid country code, the DOB was put in correctly into
this element.
--- RLR ---
RP/MIA1A0981/MIA1A09812V/RM31JAN06/1612ZZIH6M7
MIA1A0981/4713AV/31JAN06
1.████████████
2 TRN 2V69 YB 23MAR 4NYP MTRHK1815A630P
MODE/TRN C001*2V/
3 AP MIA 305 499-6429 - AMADEUS PROD COMMUNICATIONS - A
4 TK XL01FEB/MIA1A0981
5 SSR DOCS 2V HK1 PR/US/123456789012345/XX/12JUL70/F/12JUL06/█
████████
6 SSR OTHS 1A KK1 INVALID COUNTRY CODE

Border Crossing.txt
7 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
TICKETING
* AK 2V OFE171 31JAN 1613Z HLMT-07FEB/USD 60.00

Regards,

██████

Attachments:
 Amadeus Border Crossing changes.doc (129 KB)
http://wasvault05/ENTERPRISEVAULT/ViewMessage.asp?VaultId=157D8B41F1AAC784D854B19A40
20F4D101110000WASVAULT01&SavesetId=905000000000000~200601312039460000~0~A1181BC32E4F
42B3A91722446A3ABC2&AttachmentId=1

From: ██████████████
Sent: Tuesday, January 31, 2006 3:27 PM
To: ██████████████
Subject: RE: SSR DOCS Implementation for Amtrak

Besides of retrofitting the updates, I will update the error message list. I didn't
include all of them but only the ones I think they may receive. (I just passed
whatever comes from PD package + the BC photo id warning)

They would be:

ADVISE PSGR: VALID PHOTO ID REQUIRED
INVALID FORMAT
INVALID TYPE OF ID
INVALID STATE CODE
INVALID COUNTRY CODE
INVALID ID TYPE FOR NON-US/CA CITIZEN
DOB AND PID COUNTRY CODE SHOULD MATCH
INVALID GENDER, MUST BE M OR F
INVALID EXPIRATION DATE
ID NUM OR GENDER, NO EXP DATE FOR BC
FOR MO/NC/BC COUNTRY CODE IS US OR CA
IF BC ENTERED, COUNTRY CODE SHOULD BE US OR CA
PSGR NBR TOO HIGH FOR NBR OF NAMES ENTERED
INFANT NOT FOUND FOR THIS PASSENGER
INVALID PSGR NUMBER (MUST BE 1-19)

Comments?

██████

-----Original Message-----
From: ████████████████
Sent: Tuesday, January 31, 2006 2:17 PM
To: ████████████
Subject: RE: SSR DOCS Implementation for Amtrak

okay - I'll await your updates ... :-)

-----Original Message-----
From: ████████████
Sent: Tuesday, January 31, 2006 2:14 PM
To:████████████████
Subject: RE: SSR DOCS Implementation for Amtrak

No, it needs the same changes I made for Worldspan's document

Border Crossing.txt
-----Original Message-----
From: ███████████████
Sent: Tuesday, January 31, 2006 2:13 PM
To: ███████████
Subject: RE: SSR DOCS Implementation for Amtrak

is this correct?

-----Original Message-----
From: ███████████████
Sent: Tuesday, January 31, 2006 1:57 PM
To: ███████████
Cc: ███████████████
Subject: RE: SSR DOCS Implementation for Amtrak

████████ ,

PNR REQUIRED DOB INFORMATION warning is sent back if you create a cross-boarding PNR
and don't include the DOCS, or if the DOCS is invalid (it will go along with the
error message).

If you create a brand new border-crossing PNR with a valid DOCS in it you won't
receive any message.

████████
-----Original Message-----
From: ███████████████
Sent: Tuesday, January 31, 2006 1:44 PM
To: '███████████████████
Cc: ███████████
Subject: RE: SSR DOCS Implementation for Amtrak

I'll check with ████████ , and let ██████ answer the second question - as the DOCs took
an error, I guess it will.

██████

-----Original Message-----
From: ███████████████████████
Sent: Tuesday, January 31, 2006 1:41 PM
To: ███████████████
Cc: ███████████████
Subject: Fw: SSR DOCS Implementation for Amtrak

██████ ,
Can you please verify if someone on your side is updating the Amtrak
Reference pages to reflect the new functionality. Also,
could you please see the example below, is the PNR REQUIRED DOB INFORMATION
still going to be sent even when the
SSRDOCS is okay??

Thanks

_____
██████████████
Product Manager - Amadeus Rail
T: ███████████████
F: ███████████████
www.amadeus.com
----- Forwarded by ███████████████/MIA/AMADEUS on 01/31/2006 01:37 PM -----
Page 91

Border Crossing.txt

From: ████████████ (LLC/CSO/PMO/PSA/PMT) on 01/31/2006 01:31 PM

To: ████████████████████   █

cc:

Subjec SSR DOCS Implementation for Amtrak
t:

Hello ████████ ,

Please follow-up on the updates to HE, GGRAI2V, and Amtrak Direct Ref.
pages, and advise when the updates are completed.

Also, I am providing you an example of the response I mentioned to you this
morning. It doesn't kick in all the time, so there must be something in
Amtrak's processing that causes it to be selective. For this scenario, I
entered an invalid country code, and received the SSR for this, but the
additional SSR requesting the DOB was sent. You will notice that although
the SSR DOCS had an invalid country code, the DOB was put in correctly into
this element.
--- RLR ---
RP/MIA1A0981/MIA1A0981   2V/RM 31JAN06/1612Z   ZIH6M7
MIA1A0981/4713AV/31JAN06
    1.████████████████
    2 TRN 2V   69 YB 23MAR 4   NYP MTR   HK1   815A   630P
      MODE/TRN C001*2V/
    3 AP MIA 305 499-6429 - AMADEUS PROD COMMUNICATIONS - A
    4 TK XL01FEB/MIA1A0981
    5 SSR DOCS 2V HK1 PR/US/123456789012345/XX/12JUL70/F/12JUL06/█
      ████████████████████
    6 SSR OTHS 1A KK1 INVALID COUNTRY CODE
    7 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
      TICKETING
    * AK 2V 0FE171 31JAN 1613Z HLMT-07FEB/USD 60.00

Regards,
████████
From:
Sent: Tuesday, January 31, 2006 1:57 PM
To: ██████████████████
Cc:
Subject: ████████   RE: SSR DOCS Implementation for Amtrak

████████ ,

PNR REQUIRED DOB INFORMATION warning is sent back if you create a cross-boarding PNR
and don't include the DOCS, or if the DOCS is invalid (it will go along with the
error message).

If you create a brand new border-crossing PNR with a valid DOCS in it you won't
receive any message.

████
-----Original Message-----
From: ████████
Sent: Tuesday, January 31, 2006 1:44 PM
To: ██████████ '; ██████████████
Cc: ████████████
Subject: RE: SSR DOCS Implementation for Amtrak

I'll check with ████████, and let ██████ answer the second question -- as the DOCs took
an error, I guess it will.

████

-----Original Message-----
From: ████████████████████████████████
Sent: Tuesday, January 31, 2006 1:41 PM
To: ████████████████████
Cc:
Subject: FW: SSR DOCS Implementation for Amtrak

████,
Can you please verify if someone on your side is updating the Amtrak
Reference pages to reflect the new functionality. Also,
could you please see the example below, is the PNR REQUIRED DOB INFORMATION
still going to be sent even when the
SSRDOCS is okay??

Thanks

_____
████████████████
Product Manager - Amadeus Rail
T: ████████████
F: ████████████████
www.amadeus.com
----- Forwarded by ████████████████/MIA/AMADEUS on 01/31/2006 01:37 PM -----

From: ████████████ (LLC/CSO/PMO/PSA/PMT) on 01/31/2006 01:31 PM

To: ████████████████████████   █

cc:

Subjec SSR DOCS Implementation for Amtrak
t:

Border Crossing.txt

Hello ▓▓▓▓ ,

Please follow-up on the updates to HE, GGRAI2V, and Amtrak Direct Ref.
pages, and advise when the updates are completed.

Also, I am providing you an example of the response I mentioned to you this
morning. It doesn't kick in all the time, so there must be something in
Amtrak's processing that causes it to be selective. For this scenario, I
entered an invalid country code, and received the SSR for this, but the
additional SSR requesting the DOB was sent. You will notice that although
the SSR DOCS had an invalid country code, the DOB was put in correctly into
this element.
--- RLR ---
RP/MIA1A0981/MIA1A0981   2V/RM 31JAN06/1612Z   ZIH6M7
MIA1A0981/4713AV/31JAN06
   1.▓▓▓▓▓▓▓▓▓▓▓
   2 TRN 2V   69 YB 23MAR 4   NYP MTR   HK1   815A   630P
     MODE/TRN C001*2V/
   3 AP MIA 305 499-6429 - AMADEUS PROD COMMUNICATIONS - A
   4 TK XL01FEB/MIA1A0981
   5 SSR DOCS 2V HK1 PR/US/123456789012345/XX/12JUL70/F/12JUL06/▓
     ▓▓▓▓▓▓▓▓▓▓▓
   6 SSR OTHS 1A KK1 INVALID COUNTRY CODE
   7 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
     TICKETING
   * AK 2V OFE171 31JAN 1613Z HLMT-07FEB/USD 60.00

Regards,
▓▓▓▓
From:
Sent: Tuesday, January 31, 2006 1:44 PM
To:
Cc:
Subject: RE: SSR DOCS Implementation for Amtrak

I'll check with ▓▓▓▓▓ , and let ▓▓▓▓ answer the second question - as the DOCs took
an error, I guess it will.

▓▓▓▓

-----Original Message-----
From: ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓
Sent: Tuesday, January 31, 2006 1:41 PM
To:
Cc: ▓▓▓▓▓▓▓▓▓▓▓▓
Subject: Fw: SSR DOCS Implementation for Amtrak

▓▓▓▓ ,
Can you please verify if someone on your side is updating the Amtrak
Reference pages to reflect the new functionality. Also,
could you please see the example below, is the PNR REQUIRED DOB INFORMATION
still going to be sent even when the
SSRDOCS is okay??

Thanks

_____

▓▓▓▓▓▓▓▓▓▓
Product Manager - Amadeus Rail
T: ▓▓▓▓▓▓▓▓

Border Crossing.txt

F: ███████████████████
███████████████████
www.amadeus.com
----- Forwarded by ███████████████/MIA/AMADEUS on 01/31/2006 01:37 PM ------

From: ████████████ (LLC/CSO/PMO/PSA/PMT) on 01/31/2006 01:31 PM

To: ██████████████████████████   ██

cc:

Subjec SSR DOCS Implementation for Amtrak
t:

Hello ████████,

Please follow-up on the updates to HE, GGRAI2V, and Amtrak Direct Ref.
pages, and advise when the updates are completed.

Also, I am providing you an example of the response I mentioned to you this
morning. It doesn't kick in all the time, so there must be something in
Amtrak's processing that causes it to be selective. For this scenario, I
entered an invalid country code, and received the SSR for this, but the
additional SSR requesting the DOB was sent. You will notice that although
the SSR DOCS had an invalid country code, the DOB was put in correctly into
this element.
--- RLR ---
RP/MIA1A0981/MIA1A0981   2V/RM 31JAN06/1612Z   ZIH6M7
MIA1A0981/4713AV/31JAN06
    1.███████████████ :
    2 TRN 2V   69 YB 23MAR 4   NYP MTR   HK1   815A   630P
      MODE/TRN C001*2V/
    3 AP MIA 305 499-6429 - AMADEUS PROD COMMUNICATIONS - A
    4 TK XL01FEB/MIA1A0981
    5 SSR DOCS 2V HK1 PR/US/123456789012345/XX/12JUL70/F/12JUL06/█
      ███████████████
    6 SSR OTHS 1A KK1 INVALID COUNTRY CODE
    7 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
        TICKETING
    * AK 2V OFE171 31JAN 1613Z HLMT-07FEB/USD 60.00

Regards,
████████
From: ███████████████████
Sent: Tuesday, January 31, 2006 1:29 PM
To: ███████████████████
CC: ███████████
Subject: RE: 1 initial queue

ok - will do.

```
>    -----Original Message-----
> From:          ███████████████
> Sent: Tuesday, January 31, 2006 1:25 PM
> To:            ██████████
> Cc:
> Subject:          FW: 1 initial queue
>
> Hello ████████,
>
> Are you busy at the moment?  If not, we seem to be having a few issues with the
one character first name - we seem to be getting PNRs that don't seem to belong (no
single character first name anywhere in the PNR) when there is an error whilst
pricing them.  I have attached a script that seems to reproduce the issue.
>
> The second issue is that we seem to be getting OSI information, which seems to be
all hex '80' .  I haven't recreated this problem yet.
>
> Could you investigate?
>
> Thanks,
>
> ████
>  << File: Q82TEL Rules error.tp >>
>   -----Original Message-----
> From:          ████████████████
> Sent: Wednesday, January 11, 2006 3:59 PM
> To:            ██████████████
> Subject:          1 initial queue
>
> ██████ ,
>
> I've noticed in the Q/82 that the OSI message comes across scrambled and there is
no phone number (which may not have anything to do with it.) I've also noticed it
seems to be Apollo more than worldspan.
>
> Is there something wrong?
>
>
>
> ████████████████
> Manager, TASC
>
  █████████████████████
>  █████████████████
>
>
From:          ██████████████
Sent:     Monday, January 30, 2006 3:00 PM
To:            █████████████████████
Cc:            ████████████████
Subject:          Version 1.2 of APIS document
```

This message has been archived.

Hi ████████ ,

It seems that there has been some confusion about the order of the dates in the OSI
items, and this was reinforced by the omission of those changes in my latest
document.

Border Crossing.txt

For the OSI format (as it is for the SSR format) the first date should be Date of
Birth and the second date should be Document Expiration Date (not accepted for Birth
Certificates).

I am sending a corrected version of the document. I am also including an example on
how to handle Birth Certificates and the Expiration Date which should be omitted on
those cases.

I apologize for this oversight.

█████

Attachments:
 Worldspan Border Crossing changes.doc (133 KB)
http://wasvault05/ENTERPRISEVAULT/ViewMessage.asp?VaultId=157D8B41F1AAC784D854B19A40
20F4D101110000WASVAULT01&SavesetId=732000000000000~200601302000220000~0~47BBB4494724
4D8499FC26515AECDE7&AttachmentId=1

From: ████████████████████
Sent: Monday, January 30, 2006 11:01 AM
To: ████████████████
CC:
Subject: RE: Amtrak Web Services document

████ ,

Yes I tested it..I   I think we only encountered one problem where the
error messagecontained a colon and
it appears to be rejecting on out side.. This is definately not a show
stopper, so I feel confident in loading
it tomorrow.

Regards,

██████████
Product Manager - Amadeus Rail
T: ████████████
F: ████████████
██████████████
www.amadeus.com

From: ████████████████████████   on 01/30/2006 10:57 AM

To: ██████████████████

Page 97

Border Crossing.txt

CC:

Subjec RE: Amtrak web Services document
t:

Did you test APIS on Thursday and Friday ??? Are you happy for us to load
tomorrow?

-----Original Message-----
From: ███████████████████████████████████████
Sent: Monday, January 30, 2006 10:16 AM
To: ███████████████████████
Subject: Amtrak web Services document

███ ,

Here it is.. If you can't open it try "view" instead of "launch" .
As I mentioned I have been asked to do a gap analysis of this document
between the existing TPF interface between Amadeus and Amtrak and the new
web services (XML) interface desinged by Amtrak to distribute its products
online via third party systems.

Could you please advise if this is the latest version of the document and
also provide contact information for any questions that might arise.

(See attached file: AmtrakwebServices.rename2zip)

Regards,

████████████████
Product Manager - Amadeus Rail
T: ██████████████
F: ██████████████
████████████████
www.amadeus.com

From: ███████████████████████████
Sent: Friday, January 27, 2006 3:32 AM
To: ████████████████████████████
Cc: ██
Subject: Re: Fw: Amtrak APIS document needed
Attachments: Worldspan Border Crossing changes.doc

Hi All,

As per your emails. The year field of the script will now except 2 and 4 digits. I
have modified the script so it will format the OSI fields in the format shown
below. This follows the order the data should be entered as per the new document.
The script has been programmed to always generate three lines of data as shown in
the example below, regardless of total field length. I have done it this way mainly

due to the max number of characters possible for a pax name
(XXXXXXXXXXXXXXXXXXXXXXXXXXX/XXXXXXXXXXXXXXXXXXXX).

Example of entry
3OSI 2V DOCS HK1/RA/US/12345678901234567890012345/US/01JAN08#
3OSI 2V////MI/01JAN71#
3OSI 2V///-1XXXXXXXXXXXXXXXXXXXXXXXXXXXXX/XXXXXXXXXXXXXXXXXXXX

Host Response
>*G
G-   1.OSI 2V DOCS HK1/RA/US/12345678901234567890012345/US/01JAN08
     2.OSI 2V////MI/01JAN71
     3.OSI 2V///-1XXXXXXXXXXXXXXXXXXXXXXXXXXXXX/XXXXXXXXXXXXXXXXXXXX

████████████ - Can you please confirm that you are happy with this format ? When you
have confirmed to me that you are happy with this format I will forward the modified
files to ██████████.

Regards
██████

(██████████████████)

Programmer Analyst
Worldwide Product Solutions
Worldspan International

Tel: ████████████████
E-mail: ███████████████████████

----██████████/LON/WSP wrote: -----

To: ███████████████████
From: ██████████████████
Date: 01/26/2006 09:05PM
cc: ████████████████████████████████████
Subject: Fw: Amtrak APIS document needed

Hi █████,

We have just recently received the final version of the Amtrak APIS document, which
includes the new OSI format for the passenger ID and gender information for Amtrak.

Could you please double check and advise if the script supports the OSI format
according to the latest version of the document. Also, if the script supports both
2 and 4 digits in the "year" field.

Thank you.

██████

███████████
Product Specialist Non - Air
Worldwide Product Planning

Phone: ████████████████
Fax: █████████████████

Border Crossing.txt

email: ███████████████████
----- Forwarded by ██████████/LON/WSP on 01/26/2006 08:56 PM -----

██████████████████████████

01/26/2006 05:08 PM

<http://sws11n01.worldspan.com/icons/ecblank.gif>

To
    <http://sws11n01.worldspan.com/icons/ecblank.gif>
" ███████████████████████████████████
    <http://sws11n01.worldspan.com/icons/ecblank.gif>

cc
    <http://sws11n01.worldspan.com/icons/ecblank.gif>

██

    <http://sws11n01.worldspan.com/icons/ecblank.gif>

Subject
    <http://sws11n01.worldspan.com/icons/ecblank.gif>
RE: Amtrak APIS document needed
    <http://sws11n01.worldspan.com/icons/ecblank.gif>
<http://sws11n01.worldspan.com/icons/ecblank.gif>

Hi all,

This is a newer version of the document. I included the OSI items split feature and
removed some conflicts in the order of the fields so it is consistent with the
AIRIMP format.

Let me know if you have any questions.

████████

From: ████████████
Sent: Tuesday, January 24, 2006 3:10 PM
To: ██
Cc: ██
████████
Subject: RE: Amtrak APIS document needed

Both 2 and 4 digit years will be accepted.

I'm working on an updated version of the document that will be sent as soon as it is
finished.

████████

From: ████████████████
Sent: Tuesday, January 24, 2006 1:45 PM

Border Crossing.txt

To: ████████████████████████████
Cc: ██
Subject: RE: Amtrak APIS document needed

I will have to await ██████ on the answer to 2 or 4 digit years. He will also send you an updated document.

████████

-----Original Message-----
From: ██
Sent: Tuesday, January 24, 2006 12:27 PM
To: ████████████████████████
Cc: ██
Subject: Amtrak APIS document needed

Hi ██████,

I need your confirmation whether Amtrak will accept 2 or 4 digits in the "year" field or both.
We also need an up-to-date APIS document in which the OSI format will be very clearly defined. So far we have received only a draft. The latest version of the document is to be used as a guidelines for our helpdesk and other departments. Could you please send it asap.

Thank you.

████████

From: ████████████
Sent: Thursday, January 26, 2006 12:45 PM
To: ██
Cc:
Subject: RE: Business Requirement Document

Some comments:
*   She didn't copy in the GDS User representative
*   SOL*B which currently shows DOB information only works for Cross Border
Trains. There are no manifest requirements in her document
*   Quik-Trak, Metrolink and GDS may have the biggest business issues
*   As with our current collection of DOB information, the channels such as
Internet, GDS, Call Center, etc. that don't actually show their ID to an Amtrak
agent may have accuracy issues.
*   There are no requirements included for a phased cutover by channel.

Technical:
*   From an Arrow technical perspective this will be very easy.

Basically this is a bigger issue from the business aspect then the technical aspect.
I can image that this would be met with some resistance from customers, as the
airlines do not currently collect DOB information for domestic travel.

████████

-----Original Message-----
From: ████████████████████
Sent: Thursday, January 26, 2006 11:14 AM
To: ████████████
Subject: FW: Business Requirement Document

Comments ?

_____

From: ███████████████
Sent: Thursday, January 26, 2006 11:13 AM
To:
CC: ██
Subject: Business Requirement Document

████ ,
Attached is the first draft of requirements for the Domestic DOB initiative for which ████████████ requested a sizing. Also, ████ has identified requirements for each channel, so the document is being disseminated to each distribution channel representative for review and comment. I will let you distribute the document to the participants at tomorrow's APIS meeting.
Thanks
████████████

From: ████
████ ████████████ 26, 2006 12:09 PM
To:
CC: ██
Subject: ████████ RE: Amtrak APIS document needed
Attachments: Worldspan Border Crossing changes.doc

Hi all,

This is a newer version of the document. I included the OSI items split feature and removed some conflicts in the order of the fields so it is consistent with the AIRIMP format.

Let me know if you have any questions.

████████

_____

From: ████████████████
Sent: Tuesday, January 24, 2006 3:10 PM
To: ████████████████████ '
CC: ████████████████████ '; ████████████████████████
Subject: RE: Amtrak APIS document needed

Both 2 and 4 digit years will be accepted.

I'm working on an updated version of the document that will be sent as soon as it is

finished.   Exemption 6

█████

From: ████████████████████
Sent: Tuesday, January 24, 2006 1:45 PM
To: ██
Cc: ██
Subject: RE: Amtrak APIS document needed

I will have to await █████ on the answer to 2 or 4 digit years. He will also send
you an updated document.

█████

-----Original Message-----
From: ██
Sent: Tuesday, January 24, 2006 12:27 PM
To: ████████████████████████████████████
Cc: ██
Subject: Amtrak APIS document needed

Hi █████,

I need your confirmation whether Amtrak will accept 2 or 4 digits in the "year"
field or both.
We also need an up-to-date APIS document in which the OSI format will be very
clearly defined. So far we have received only a draft. The latest version of the
document is to be used as a guidelines for our helpdesk and other departments. Could
you please send it asap.

Thank you.

█████

From: █████████████
Sent: Thursday, January 26, 2006 11:54 AM
To: █████████████████████████████████████
Cc:
Subject: FW: Business Requirement Document
Attachments: Domestic DOB Collection RQM_d1(26Jan2006).doc

FYI.....

Just a heads up, in case this actually moves forward.

█████

-----Original Message-----
From: ████████████████████
Sent: Thursday, January 26, 2006 11:13 AM
To: ████████████████████

Border Crossing.txt

Cc: ██

Subject: Business Requirement Document

████ ,

Attached is the first draft of requirements for the Domestic DOB initiative for
which ███████████ requested a sizing. Also, ████ has identified requirements for
each channel, so the document is being disseminated to each distribution channel
representative for review and comment. I will let you distribute the document to
the participants at tomorrow's APIS meeting.

Thanks

████████████

From: ████████████
Sent: Thursday, January 26, 2006 10:54 AM
To: ████████████████████
Cc: ████████████████████
Subject: RE: ssrdocs

████████ ,

These are copies of 2 messages generated by Amtrak when a MO or BC type of document
is successfully created in the PNR. They seems to be rejected by Amadeus.

QU MUCRM1A
.HDQRM2V 261534
MUC1A 2XBFCS/0000002
1TESTAA/AMR
SSROTHS1AKK1 ADVISE PSGR:VALID PHOTO ID IS REQUIRED

QU MUCRM1A
.HDQRM2V 261544
MUC1A 2XBFGW/0044443
1SSRDOCS/TEST
SSROTHS1AKK1 ADVISE PSGR:VALID PHOTO ID IS REQUIRED

████████

-----Original Message-----
From: ████████████████████████████████
Sent: Wednesday, January 25, 2006 8:14 AM
To: ████████████████████
Subject: RE: ssrdocs

Sorry about that.. I did it in such a hurry...
Here is what I got when I removed the travel document expiration date..

--- RLR ---
RP/MIA1S2CC1/MIA1S2CC1   2V/RM 30NOV05/1312Z   2XAPOU
  1.TEST/AAA
  2 TRN 2V   69 YB 23MAR 4   NYP MTR   HK1   815A   630P
    MODE/TRN C001*2V/
  3 AP MIA████████████████ - AMADEUS - A

Page 104

Border Crossing.txt

```
 4 TK OK30NOV/MIA1S2CC1
 5 SSR DOCS 2V HK1 PP/US/123456789012345/US/12JUL64/F///AMTRAK/
   BBB/H
 6 SSR OTHS 1A KK1 INVALID FORMAT
 * AK 2V 026EA8 25JAN 1313Z HLMT-01FEB/USD 60.00
>
```

▓▓▓▓▓▓▓▓▓▓
Product Manager - Amadeus Rail
T: ▓▓▓▓▓▓▓▓▓
F: ▓▓▓▓▓▓▓▓▓

www.amadeus.com
From: ▓▓▓▓▓▓▓
Sent: Wednesday, January 25, 2006 8:01 AM
To: ▓▓▓▓▓▓▓▓▓
Cc: ▓▓▓▓▓▓▓▓▓
Subject: RE: ssrdocs

▓▓▓▓▓,

The expiration date is the second date. The first one is the birth date.

▓▓▓▓▓

Ps/ I'll be out all day. Will check email in the afternoon

-----Original Message-----
From: ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓
Sent: Wednesday, January 25, 2006 7:55 AM
To: ▓▓▓▓▓▓▓▓▓
Subject: RE: ssrdocs

▓▓▓▓▓,

When I remove the expiration date from the BC this is what I get:
```
--- RLR ---
RP/MIA1S2CC1/MIA1S2CC1              2V/RM   30NOV05/1252Z   2XAPG5
  1.TEST/BC
  2 TRN 2V          69 YB 23FEB 4    NYP MTR    HK1    815A   630P
    MODE/TRN C001*2V/
  3 AP MIA ▓▓▓▓▓▓▓▓▓▓ - AMADEUS - A
  4 TK OK30NOV/MIA1S2CC1
  5 SSR DOCS 2V HK1 BC/US/123456789012345/US//M/12JUL04/TEST/BC/
    H
  6 SSR OTHS 1A KK1 PID INFORMATION REQUIRED
  7 SSR OTHS 1A KK1 1A ALL TRAVEL AGENTS MUST CALL
    1-800-TEL-TRAK
  8 SSR OTHS 1A KK1 1A FOR SPECIAL SERVICE REQUEST CONFIRMATION
  9 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
    TICKETING
 10 SSR OTHS 1A KK1 ALL TRAVEL AGENTS MUST CALL 1-800-TEL-TRAK
 11 SSR OTHS 1A KK1 FOR SPECIAL SERVICE REQUEST CONFIRMATION
  * AK 2V 026EA7 25JAN 1253Z HLMT-28JAN/USD 60.00
>
```
Regards,

▓▓▓▓▓▓▓▓▓▓
Product Manager - Amadeus Rail
T: ▓▓▓▓▓▓▓▓▓
F: ▓▓▓▓▓▓▓▓▓

www.amadeus.com

From: ██████████████████████ on 01/24/2006 03:02 PM

To: ████████████████▎>

cc:

Subjec RE: ssrdocs
t:

████████,

The warning message was not sent as Birth Certificates require that no
expiration date be included, therefore the error you got:
ID NUM OR GENDER NO EXP DATE FOR BC.

Leave that field empty (double slash) and it should work fine.

███████

-----Original Message-----
From: ███████████████████████████████
Sent: Tuesday, January 24, 2006 2:31 PM
To: ██████████████████████
Subject: ssrdocs

███████,

Here are the warning message seen in the availability.

CHECK FOR VALID ID PRIOR TO TICKETING
CROSS BORDER JOURNEY - DOB REQUIRED
TRAIN 69 NOT GUARANTEED TO VIA TRAIN 14/16
PASSENGERS TO CANADA CHECK IN AT NYP ONE HOUR BEFORE DEPARTURE
DO NOT PROTECT PNR UNLESS YOU HAVE DOB FOR ALL PASSENGERS

The PNR reflects the following:

--- RLR ---
RP/MIA1S2CC1/MIA1S2CC1   2V/RM   29NOV05/1927Z   2W9W8A
  1.AMTRAK/GGGG
  2 TRN 2V   69 YB 23FEB 4   NYP MTR   HK1   815A   630P
  · MODE/TRN C001*2V/
  3 AP MIA ████████████ - AMADEUS - A
  4 TK OK29NOV/MIA1S2CC1
  5 SSR DOCS 2V HK1 BC/US/123456789012345/US/12JUL64/M/12JUL04/A
                          Page 106

MTRAK/GGGG/H
6 SSR OTHS 1A KK1 ID NUM OR GENDER   NO EXP DATE FOR BC
* AK 2V 026D13 24JAN 1928Z HLMT-31JAN/USD 60.00
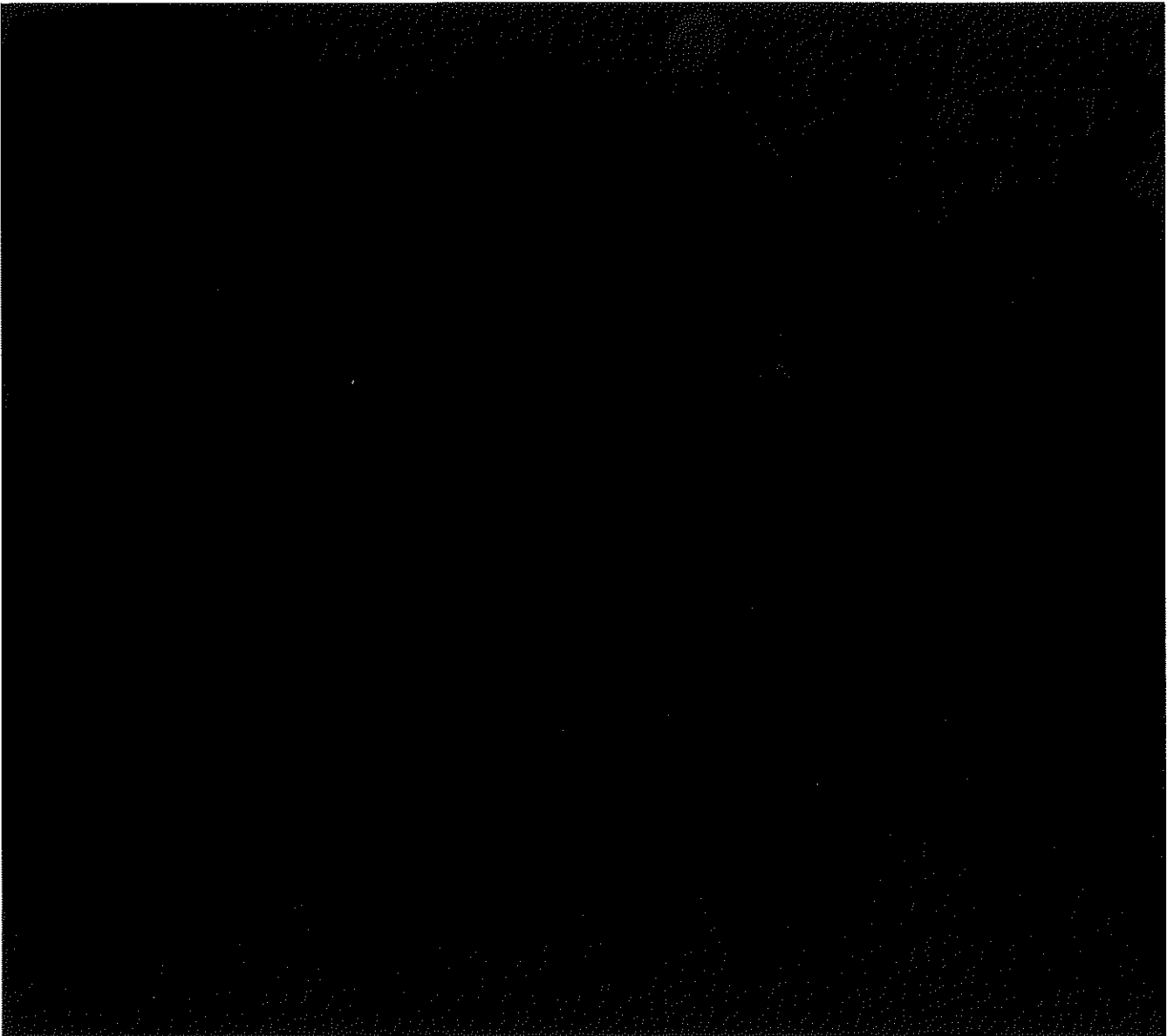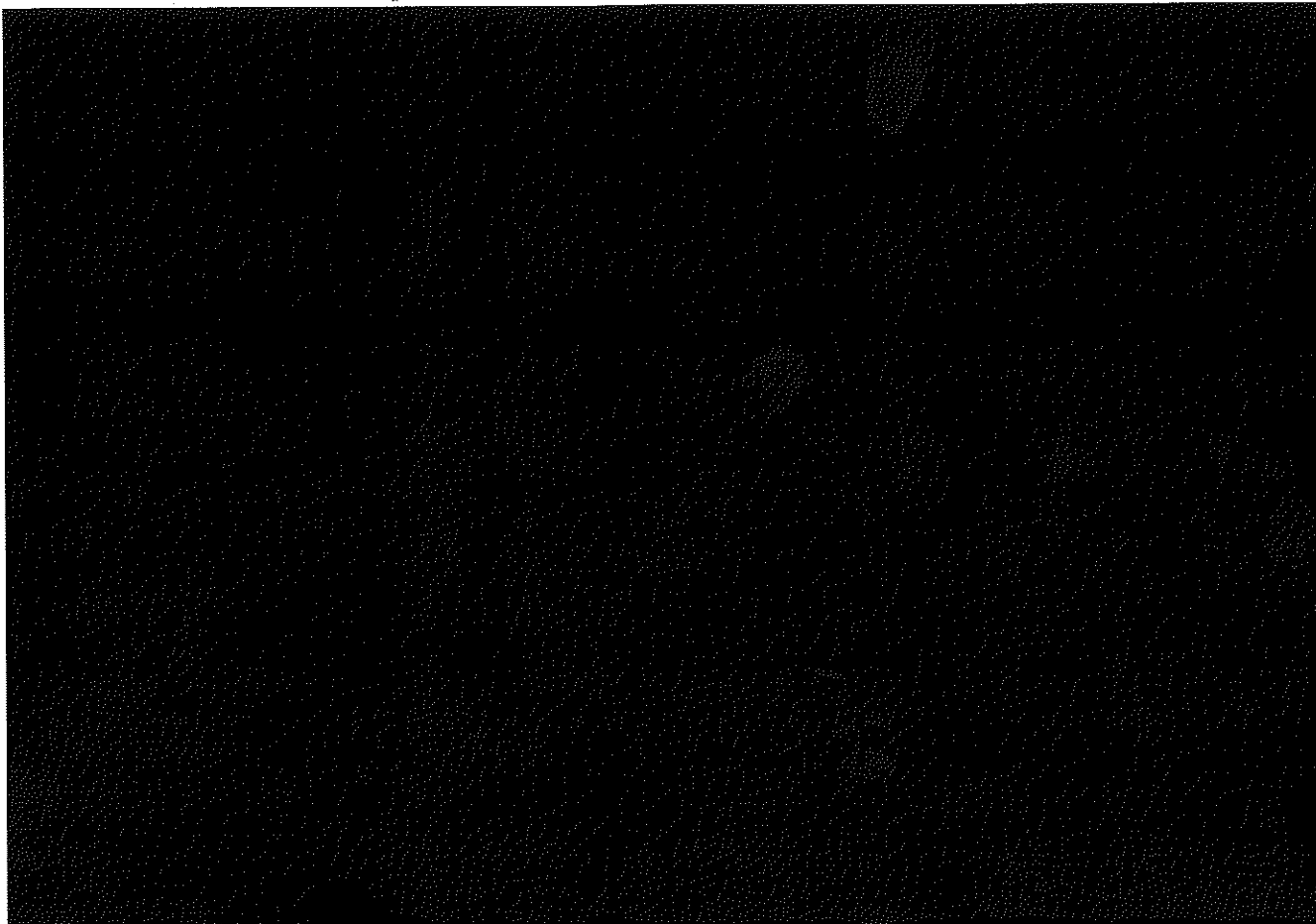
Product Manager - Amadeus Rail
T:
E: Exemption 6
www.amadeus.com

Non-Responsive

From:
Sent: Tuesday, January 24, 2006 3:10 PM
To:
Cc: Exemption 6
Subject: RE: Amtrak APIS document needed

Both 2 and 4 digit years will be accepted.

I'm working on an updated version of the document that will be sent as soon as it is
finished.

Exemption 6

From:
Sent: Tuesday, January 24, 2006 1:45 PM
To:
Cc:

Subject: RE: Amtrak APIS document needed

I will have to await ███████ on the answer to 2 or 4 digit years. He will also send
you an updated document.

████████

-----Original Message-----
From: ██
Sent: Tuesday, January 24, 2006 12:27 PM
To: ████████████████████████
Cc: ██
Subject: Amtrak APIS document needed

Hi ██████,

I need your confirmation whether Amtrak will accept 2 or 4 digits in the "year"
field or both.
We also need an up-to-date APIS document in which the OSI format will be very
clearly defined. So far we have received only a draft. The latest version of the
document is to be used as a guidelines for our helpdesk and other departments. Could
you please send it asap.

Thank you.

████████

From: ████████████████████████
Sent: Tuesday, January 24, 2006 12:27 PM
To: ████████████████████
Cc: ██
Subject: Amtrak APIS document needed

Hi ██████,

I need your confirmation whether Amtrak will accept 2 or 4 digits in the "year"
field or both.
We also need an up-to-date APIS document in which the OSI format will be very
clearly defined. So far we have received only a draft. The latest version of the
document is to be used as a guidelines for our helpdesk and other departments. Could
you please send it asap.

Thank you.

████████

From: ████████████████
Sent: Tuesday, January 24, 2006 9:04 AM
To: ████████████████████
Cc:
Subject: RE: SSRDOCS

Yes.

Did you get the "photo ID" warning for BCs (with country US)?

████████

-----Original Message-----
From: ███████████████████████████
Sent: Tuesday, January 24, 2006 8:58 AM
To: ████████████████
Cc: ████████████████████
Subject: SSRDOCS

███████,

This is what I got this morning for the BC.. Should I add this error to
the list??
--- RLR ---
RP/MIA1S2CC1/MIA1S2CC1   2V/RM   29NOV05/1355Z   2W9KWJ
  1.AMTRAK/BCOTHER
  2 TRN 2V   69 YB 23FEB 4   NYP MTR   HK1   815A   630P
    MODE/TRN C001*2V/
  3 AP MIA ██████████ - AMADEUS - A
  4 TK OK29NOV/MIA1S2CC1
  5 SSR DOCS 2V HK1 BC/FR/123456789012345/FR/12JUL64/M/12JUL04/A
    MTRAK/BCOTHER/H
  6 SSR OTHS 1A KK1 FOR MO/NC/BC COUNTRY CODE IS US OR CA
  * AK 2V 0269CB 24JAN 1356Z HLMT-31JAN/USD 60.00
>

████████████████████
Product Manager - Amadeus Rail
T: ████████████████
F: ████████████████
████████████████████
www.amadeus.com

Border Crossing.txt

www.amadeus.com
From:
Sent: Monday, January 23, 2006 1:34 PM
To:
Cc: ████████████
Subject: SSRDOCS Testing Results

████████ ,

Here are the rlocs for today's testing..

2V 0758DE
2V 0758DF
2V 0758E0
2V 0758E1
2V 0758E4
2V 0758E5
2V 0758E8   SSR OTHS 1A KK1 ID NUM OR GENDER   NO EXP DATE FOR BC
2V 0758E9
2V 0758EC
2V 0758EE
2V 0758EF
2V 0758EA   SSR OTHS 1A KK2 INFANT NOT FOUND FOR THIS PASSENGER
2V 0758F0
2V 0758F1
2V 0758F2
2V 0758F3
2V 0758F4
2V 0758F5
2V 0758EB   SSR OTHS 1A KK2 INFANT NOT FOUND FOR THIS PASSENGER
2V 0758F7
2V 07593F   SSR OTHS 1A KK1 INVALID GENDER   MUST BE M OR F

1.) On these example I entered (-) to indicate an element is missing, but
received the following errors.
--- RLR ---
RP/MIA1S2CC1/MIA1S2CC1   2V/RM   28NOV05/1646Z   2W89TD
  1.AMTRAK/KKK
  2 TRN 2V   71 YB 25FEB 6   NYP MTR   HK1   745A   550P
    MODE/TRN C001*2V/
  3 TRN 2V   68 YB 28FEB 2   MTR NYP   HK1   950A   740P
    MODE/TRN C002*2V/
  4 AP MIA ████████████ - AMADEUS - A
  5 TK OK28NOV/MIA1S2CC1
  6 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
        TICKETING
  7 SSR DOCS 2V HK1 ////12JUL64/M/12JUL04/AMTRAK/KKK/H
  8 SSR OTHS 1A KK1 PID INFORMATION REQUIRED
  9 SSR OTHS 1A KK1 1A ALL TRAVEL AGENTS MUST CALL
        1-800-TEL-TRAK
 10 SSR OTHS 1A KK1 1A FOR SPECIAL SERVICE REQUEST CONFIRMATION
 11 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
        TICKETING
 12 SSR OTHS 1A KK1 ALL TRAVEL AGENTS MUST CALL 1-800-TEL-TRAK
 13 SSR OTHS 1A KK1 FOR SPECIAL SERVICE REQUEST CONFIRMATION
 14 FP CHECK
  * AK 2V 0758EC 23JAN 1645Z HLMT-30JAN/USD 120.00

--- RLR ---

Page 111

```
                              Border Crossing.txt
RP/MIA1S2CC1/MIA1S2CC1              2V/RM  28NOV05/1650Z   2W89TV
   1.AMTRAK/OOO
   2 TRN 2V           71 YB 25FEB 6   NYP MTR   HK1   745A  550P
     MODE/TRN C001*2V/
   3 TRN 2V           68 YB 28FEB 2   MTR NYP   HK1   950A  740P
     MODE/TRN C002*2V/
   4 AP MIA ███████████ - AMADEUS - A
   5 TK OK28NOV/MIA1S2CC1
   6 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
        TICKETING
   7 SSR DOCS 2V HK1 RT/CA/123456789012345/CA//F//AMTRAK/OOO/H
   8 SSR OTHS 1A KK1 PID INFORMATION REQUIRED
   9 SSR OTHS 1A KK1 1A ALL TRAVEL AGENTS MUST CALL
        1-800-TEL-TRAK
  10 SSR OTHS 1A KK1 1A FOR SPECIAL SERVICE REQUEST CONFIRMATION
  11 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
        TICKETING
  12 SSR OTHS 1A KK1 ALL TRAVEL AGENTS MUST CALL 1-800-TEL-TRAK
  13 SSR OTHS 1A KK1 FOR SPECIAL SERVICE REQUEST CONFIRMATION
  14 FP CHECK
   * AK 2V 0758F1 23JAN 1649Z HLMT-30JAN/USD 120.00

--- RLR ---
RP/MIA1S2CC1/MIA1S2CC1              2V/RM  28NOV05/1752Z   2W89UV
   1.AMTRAK/UUU   2.AMTRAK/VVV
   3 TRN 2V           71 YB 25FEB 6   NYP MTR   HK2   745A  550P
     MODE/TRN C001*2V/
   4 TRN 2V           68 YB 28FEB 2   MTR NYP   HK2   950A  740P
     MODE/TRN .C002*2V/
   5 AP MIA ███████████ - AMADEUS - A
   6 TK OK28NOV/MIA1S2CC1
   7 SSR OTHS 1A KK2 PNR REQUIRES DOB INFORMATION PRIOR TO
        TICKETING
   8 SSR DOCS 2V HK1 ///CA/12JUL64/F/12JUL04/AMTRAK/UUU/H/P1
   9 SSR OTHS 1A KK2 PID INFORMATION REQUIRED
  10 SSR OTHS 1A KK2 1A ALL TRAVEL AGENTS MUST CALL
        1-800-TEL-TRAK
  11 SSR OTHS 1A KK2 1A FOR SPECIAL SERVICE REQUEST CONFIRMATION
  12 SSR OTHS 1A KK2 PNR REQUIRES DOB INFORMATION PRIOR TO
        TICKETING
  13 SSR OTHS 1A KK2 ALL TRAVEL AGENTS MUST CALL 1-800-TEL-TRAK
  14 SSR OTHS 1A KK2 FOR SPECIAL SERVICE REQUEST CONFIRMATION
  15 SSR DOCS 2V HK1 PP/NC/123456789012345/CA/01FEB02///AMTRAK/VV
        V/H/P2
  16 SSR OTHS 1A KK2 PID INFORMATION REQUIRED
  17 SSR OTHS 1A KK2 1A ALL TRAVEL AGENTS MUST CALL
        1-800-TEL-TRAK
  18 SSR OTHS 1A KK2 1A FOR SPECIAL SERVICE REQUEST CONFIRMATION
  19 SSR OTHS 1A KK2 PNR REQUIRES DOB INFORMATION PRIOR TO
        TICKETING
  20 SSR OTHS 1A KK2 ALL TRAVEL AGENTS MUST CALL 1-800-TEL-TRAK
  21 SSR OTHS 1A KK2 FOR SPECIAL SERVICE REQUEST CONFIRMATION
  22 FP CHECK
   * AK 2V 0758F7 23JAN 1750Z HLMT-30JAN/USD 240.00
```

███████████
Product Manager - Amadeus Rail
T: ███████████
F: ███████████
███████████
www.amadeus.com
From: ███████████
Sent: Wednesday, January 11, 2006 3:12 PM

To: ███████████
Cc: ███████████
Subject: RE:

Hi ████████ ,

I finished some changes trying to improve the error messages that Amadeus would receive for bad SSRDOCS. So if you still have time today, please go ahead a run your script to see if they look ok in your side. Let me know the RLOCS when you are done.

If testing is no possible for you today (Wed) anymore, we will have to wait until Monday again.

Thanks
██████

PS/ I tried to reached you via phone but left voicemail with the same information.

-----Original Message-----
From: ███████████
Sent: Wednesday, January 11, 2006 9:58 AM
To: ███████████
Cc: ███████████
Subject: RE:

Thanks ████████ ,

I'm quickly testing some small changes. I'll be contacting you later on today so we can test.

██████

-----Original Message-----
From: ███████████████████████
Sent: Tuesday, January 10, 2006 11:44 AM
To: ███████████
Cc: ███████████
Subject:

██████ ,

Here are the RLOC's for the SSRDOCS testing. I'm still am not seeing any error messages for incorrect formats.

2V 1431C1
2V 1431C3
2V 1431C4
2V 1431C6
2V 1431C7
2V 1431C8
2V 1431C9
2V 1431CB
2V 1431CE
2V 1431CF
2V 1431D0
2V 1431CC
2V 1431D1
2V 1431D2
2V 1431D5
2V 1431D6
2V 1431D7
2V 1431DA

2V 1431CD
2V 1431DB

Also, here is an example of the PNR display for the first RLOC. Why am I
getting all the SSROTHS messages
--- RLR ---
RP/MIA1S2CC1/MIA1S2CC1   2V/RM 29NOV05/1345Z   2XARUN
   2 TRN 2V   71 YA 22JAN 7   NYP MTR   HK1   745A   550P
     MODE/TRN C001*2V/
   3 TRN 2V   68 YB 28JAN 6   MTR NYP   HK1   950A   740P
     MODE/TRN C002*2V/
   4 AP MIA ▮▮▮▮▮▮▮▮▮ - AMADEUS - A
   5 TK OK29NOV/MIA1S2CC1
   6 SSR DOCS 2V HK1 PR/US/123456789012345/US/12JUL64/M/12JUL04/A
       MTRAK/AAA/H
   7 SSR OTHS 1A KK1 1A ALL TRAVEL AGENTS MUST CALL
       1-800-TEL-TRAK
   8 SSR OTHS 1A KK1 1A FOR SPECIAL SERVICE REQUEST CONFIRMATION
   9 SSR OTHS 1A KK1 1A ALL TRAVEL AGENTS MUST CALL
       1-800-TEL-TRAK
  10 SSR OTHS 1A KK1 1A FOR SPECIAL SERVICE REQUEST CONFIRMATION
  11 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
       TICKETING
  12 SSR OTHS 1A KK1 ALL TRAVEL AGENTS MUST CALL 1-800-TEL-TRAK
  13 SSR OTHS 1A KK1 FOR SPECIAL SERVICE REQUEST CONFIRMATION
  14 FP CHECK
   * AK 2V 1431C1 10JAN 1344Z HLMT-13JAN/USD 121.00

Regards,

_____

▮▮▮▮▮▮▮▮▮▮
Product Manager - Amadeus Rail
T: ▮▮▮▮▮▮▮▮
F: ▮▮▮▮▮▮▮▮

www.amadeus.com
From: ▮▮▮▮▮▮▮▮
Sent: Wednesday, January 11, 2006 9:58 AM
To: ▮▮▮▮▮▮▮▮
Cc: ▮▮▮▮▮▮▮▮
Subject: RE:

Thanks ▮▮▮▮▮,

I'm quickly testing some small changes. I'll be contacting you later on today so we
can test.

▮▮▮▮▮

-----Original Message-----
From: ▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮
Sent: Tuesday, January 10, 2006 11:44 AM
To:
Cc: ▮▮▮▮▮▮▮▮▮
Subject:

▮▮▮▮▮,

Here are the RLOC's for the SSRDOCS testing. I'm still am not seeing any
error messages for incorrect formats.

Exemption 6

```
2V 1431C1
2V 1431C3
2V 1431C4
2V 1431C6
2V 1431C7
2V 1431C8
2V 1431C9
2V 1431CB
2V 1431CE
2V 1431CF
2V 1431D0
2V 1431CC
2V 1431D1
2V 1431D2
2V 1431D5
2V 1431D6
2V 1431D7
2V 1431DA
2V 1431CD
2V 1431DB
```

Also, here is an example of the PNR display for the first RLOC. Why am I getting all the SSROTHS messages

```
--- RLR ---
RP/MIA1S2CC1/MIA1S2CC1              2V/RM  29NOV05/1345Z   2XARUN
  2 TRN 2V          71 YA 22JAN 7    NYP MTR   HK1   745A   550P
    MODE/TRN C001*2V/
  3 TRN 2V          68 YB 28JAN 6    MTR NYP   HK1   950A   740P
    MODE/TRN C002*2V/
  4 AP MIA ███████████ - AMADEUS - A
  5 TK OK29NOV/MIA1S2CC1
  6 SSR DOCS 2V HK1 PR/US/123456789012345/US/12JUL64/M/12JUL04/A
    MTRAK/AAA/H
  7 SSR OTHS 1A KK1 1A ALL TRAVEL AGENTS MUST CALL
    1-800-TEL-TRAK
  8 SSR OTHS 1A KK1 1A FOR SPECIAL SERVICE REQUEST CONFIRMATION
  9 SSR OTHS 1A KK1 1A ALL TRAVEL AGENTS MUST CALL
    1-800-TEL-TRAK
 10 SSR OTHS 1A KK1 1A FOR SPECIAL SERVICE REQUEST CONFIRMATION
 11 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
    TICKETING
 12 SSR OTHS 1A KK1 ALL TRAVEL AGENTS MUST CALL 1-800-TEL-TRAK
 13 SSR OTHS 1A KK1 FOR SPECIAL SERVICE REQUEST CONFIRMATION
 14 FP CHECK
  * AK 2V 1431C1 10JAN 1344Z HLMT-13JAN/USD 121.00
```

Regards,

████████████████
Product Manager - Amadeus Rail
T: ████████████
F: ████████████
████████████
www.amadeus.com
From: ████████████████
Sent: Tuesday, January 10, 2006 1:27 PM
To: ████████████████
Subject: RE:

We have a coordination problem here. I was expecting them to test yesterday, not

Border Crossing.txt
today. I didn't load my changes today on purpose as to not interfere with the
end-to-end test.

███████

-----Original Message-----
From: ███████████████████████████████████
Sent: Tuesday, January 10, 2006 11:44 AM
To: ████████████████
Cc: ███████████████
Subject:

██████,

Here are the RLOC's for the SSRDOCS testing. I'm still am not seeing any
error messages for incorrect formats.

2V 1431C1
2V 1431C3
2V 1431C4
2V 1431C6
2V 1431C7
2V 1431C8
2V 1431C9
2V 1431CB
2V 1431CE
2V 1431CF
2V 1431D0
2V 1431CC
2V 1431D1
2V 1431D2
2V 1431D5
2V 1431D6
2V 1431D7
2V 1431DA
2V 1431CD
2V 1431DB

 Also, here is an example of the PNR display for the first RLOC. Why am I
getting all the SSROTHS messages
 --- RLR ---
RP/MIA1S2CC1/MIA1S2CC1   2V/RM 29NOV05/1345Z   2XARUN
  2 TRN 2V   71 YA 22JAN 7   NYP MTR   HK1   745A 550P
    MODE/TRN C001*2V/
  3 TRN 2V   68 YB 28JAN 6   MTR NYP   HK1   950A 740P
    MODE/TRN C002*2V/
  4 AP MIA ███████████████ - AMADEUS - A
  5 TK OK29NOV/MIA1S2CC1
  6 SSR DOCS 2V HK1 PR/US/123456789012345/US/12JUL64/M/12JUL04/A
     MTRAK/AAA/H
  7 SSR OTHS 1A KK1 1A ALL TRAVEL AGENTS MUST CALL
     1-800-TEL-TRAK
  8 SSR OTHS 1A KK1 1A FOR SPECIAL SERVICE REQUEST CONFIRMATION
  9 SSR OTHS 1A KK1 1A ALL TRAVEL AGENTS MUST CALL
     1-800-TEL-TRAK
 10 SSR OTHS 1A KK1 1A FOR SPECIAL SERVICE REQUEST CONFIRMATION
 11 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
     TICKETING
 12 SSR OTHS 1A KK1 ALL TRAVEL AGENTS MUST CALL 1-800-TEL-TRAK
 13 SSR OTHS 1A KK1 FOR SPECIAL SERVICE REQUEST CONFIRMATION

14 FP CHECK
```
 * AK 2V 1431C1 10JAN 1344Z HLMT-13JAN/USD 121.00
```

Regards,

▇▇▇▇▇▇▇▇▇▇▇▇
Product Manager - Amadeus Rail
T: ▇▇▇▇▇▇▇
F: ▇▇▇▇▇▇▇▇▇▇
www.amadeus.com
From: ▇▇▇▇▇▇▇▇▇▇▇▇▇▇▇▇▇▇
Sent: Tuesday, January 10, 2006 11:44 AM
To: ▇▇▇▇▇▇▇▇▇▇▇▇▇▇
Cc: ▇▇▇▇▇▇▇▇▇▇▇▇▇▇

▇▇▇▇▇,

Here are the RLOC's for the SSRDOCS testing. I'm still am not seeing any error messages for incorrect formats.

```
2V 1431C1
2V 1431C3
2V 1431C4
2V 1431C6
2V 1431C7
2V 1431C8
2V 1431C9
2V 1431CB
2V 1431CE
2V 1431CF
2V 1431D0
2V 1431CC
2V 1431D1
2V 1431D2
2V 1431D5
2V 1431D6
2V 1431D7
2V 1431DA
2V 1431CD
2V 1431DB
```

Also, here is an example of the PNR display for the first RLOC. Why am I getting all the SSROTHS messages

```
--- RLR ---
RP/MIA1S2CC1/MIA1S2CC1            2V/RM  29NOV05/1345Z   2XARUN
   2 TRN 2V           71 YA 22JAN 7   NYP MTR   HK1   745A   550P
     MODE/TRN C001*2V/
   3 TRN 2V           68 YB 28JAN 6   MTR NYP   HK1   950A   740P
     MODE/TRN C002*2V/
   4 AP MIA ▇▇▇▇▇▇▇▇ - AMADEUS - A
   5 TK OK29NOV/MIA1S2CC1
   6 SSR DOCS 2V HK1 PR/US/123456789012345/US/12JUL64/M/12JUL04/A
     MTRAK/AAA/H
   7 SSR OTHS 1A KK1 1A ALL TRAVEL AGENTS MUST CALL
     1-800-TEL-TRAK
   8 SSR OTHS 1A KK1 1A FOR SPECIAL SERVICE REQUEST CONFIRMATION
   9 SSR OTHS 1A KK1 1A ALL TRAVEL AGENTS MUST CALL
     1-800-TEL-TRAK
  10 SSR OTHS 1A KK1 1A FOR SPECIAL SERVICE REQUEST CONFIRMATION
```

Border Crossing.txt
```
11 SSR OTHS 1A KK1 PNR REQUIRES DOB INFORMATION PRIOR TO
      TICKETING
12 SSR OTHS 1A KK1 ALL TRAVEL AGENTS MUST CALL 1-800-TEL-TRAK
13 SSR OTHS 1A KK1 FOR SPECIAL SERVICE REQUEST CONFIRMATION
14 FP CHECK
 * AK 2V 1431C1 10JAN 1344Z HLMT-13JAN/USD 121.00
```

Regards,

Product Manager - Amadeus Rail
T:
F:

www.amadeus.com

From:
Sent: Monday, January 09, 2006 10:23 AM
To:
Cc:
Subject: testing SSR DOCS

Hi ▓▓▓▓ ,

I have loaded the code for SSR DOCS in our test system today so you can test at any
time now. Please let us know the record locators of any PNRs you test so ew can
check here as well.

Thanks

▓▓▓▓

From:
Sent: Tuesday, January 03, 2006 9:07 PM
To:
Cc:
Subject: RE: Amtrak APIS update

▓▓▓ ,

You mean phase 1 on January, 18th, any date for the phase 2?

▓▓▓

▓▓▓▓▓▓
Product Specialist Non - Air
Worldwide Product Planning

Phone:
Fax:
email:

▓▓▓▓▓▓▓▓▓▓

01/03/2006 07:24 PM To

Border Crossing.txt

CC ████████████████████████████████████

████████████████████████████████████

Subject
RE: Amtrak APIS update

We're planning to load the code on the 18th - I believe ████████ working with ████████

From: ██
Sent: Tuesday, January 03, 2006 10:44 AM
To:
CC: ████████████████████████████████████
Subject: Amtrak APIS update

Hi ████ ,

Happy New Year.

Could you please let us know when the phase 2 of the APIS project will be released? We have made an enhancement to our Amtrak script, thus we need 3 week notice prior the release, in order to be able to go live with the script enhancement.

Thank you.

████████

████████
Product Specialist Non - Air
Worldwide Product Planning

Phone: ████████████████
Fax: ████
email: ████████████████

From: ████████████
Sent: Tuesday, January 03, 2006 11:14 AM
To: ████████████
Subject: RE: Amtrak APIS update

No yet but I still can put it there. What I'm really concerned about is the order of the fields that Worldspan mentioned. Their main concern was the split of the OSIs which was already addressed but I have the impression that their fields will be in an arbitrary order.

From: ████████████████
Sent: Tuesday, January 03, 2006 11:06 AM

To: ███████████
Subject: RE: Amtrak APIS update

That's the software load right – enforcement will be early February right? And does this code have the CEM check?

From: ███████████
Sent: Tuesday, January 03, 2006 11:03 AM
To: ███████████
Subject: RE: Amtrak APIS update

Tentatively on the 18th (we had said 17th but there is not load that day)

███████

From: ███████████
Sent: Tuesday, January 03, 2006 11:01 AM
To: ███████
Subject: FW: Amtrak APIS update

██████,

When do you plan to load the code? I've forgotten the date.

███████

From: ████████████████████████████████
Sent: Tuesday, January 03, 2006 10:44 AM
To: ████████████████
Cc: ███████████████████████
Subject: Amtrak APIS update

Hi ████,

Happy New Year.

Could you please let us know when the phase 2 of the APIS project will be released? We have made an enhancement to our Amtrak script, thus we need 3 week notice prior the release, in order to be able to go live with the script enhancement.

Thank you.

███████

██████████
Product Specialist Non - Air
Worldwide Product Planning

Phone: ████████████████
Fax: ██████████████
email: ████████████████████

From: ████████████████████████
Sent: Tuesday, January 03, 2006 10:44 AM
To: ██████████████████████████████████████
Cc: ██████████████████████████████████████

Subject: Amtrak APIS update

Hi ██████ ,

Happy New Year.

Could you please let us know when the phase 2 of the APIS project will be released? We have made an enhancement to our Amtrak script, thus we need 3 week notice prior the release, in order to be able to go live with the script enhancement.

Thank you.

███████

██████████
Product Specialist Non - Air
Worldwide Product Planning

Phone: ███████████████
Fax: █████████████
email: ████████████████████
From: ██████████████████████
Sent: Thursday, December 22, 2005 5:08 PM
To: ██████████████████████
Subject: RE: APIS

██████ ,
I'm sorry that I've let this go on so long. Yes, APIS is in production. Due to resources, we're not going to be able to help you map your code to the industry standard code. When you're ready to work with that industry standard, you can contact ████████████ and she can assist you with the implementation.

Galileo International
Product Delivery

████████████████████

Border Crossing.txt

From: ███████████████████████████
Sent: Wednesday, December 14, 2005 2:43 PM
To: ████████████
Cc: ████████
Subject: RE: APIS

Hello ███

Is this in production?

███████

-----Original Message-----
From: ████████████████████
Sent: Monday, November 21, 2005 10:26 AM
To: ████████████████
Subject: RE: APIS
Importance: High

Hello?????

-----Original Message-----
From: ████████████████████
Sent: Tuesday, November 01, 2005 8:26 AM
To: '████████████████
Subject: RE: APIS
Importance: High

Hello ██████

Any news on this?

███████

-----Original Message-----
From: ████████████████████
Sent: Monday, October 17, 2005 9:01 AM
To: '████████████████
Subject: RE: APIS
Importance: High

Hello ████,

Has this implemented? We are approaching the point of testing.

Please let me know,

███████

-----Original Message-----
From: ███
Sent: Thursday, August 18, 2005 4:56 PM
To: ██████████████████
Cc:███████████████
Subject: RE: APIS

███████,

Page 122

Border Crossing.txt
Something came up that I had to handle today. Not finished yet. I'll got your messages and I'll get back to you tomorrow.

█████████████
Galileo International
Product Delivery

████████████████

—————

From: ███████████████████████████████
Sent: Thursday, August 18, 2005 11:45 AM
To: ███████████████
Subject: RE: APIS
Importance: High

Hello ████

Yes we have the same list - but Customs gave us a different list - I believe what we need to do our side is map your codes to ours - I listed that below - what do you believe AD, A, C, I, IP, P, F mean and then we'll see about mapping them:

AIRIMP Code

Amtrak Code

Description

RA

US Resident Alien Card

PR

LPR (Legal Permanent Resident) Card

P

PP

Passport

IP

RE

Re-entry Permit

RT

Refugee Travel Document

NC

Naturalization Certificate

BC

Birth Certificate (requires photo id)

MO

Military Orders   (requires photo id)

-----Original Message-----
From: ██████████████████████████████████
Sent: Wednesday, August 17, 2005 5:11 PM
To: ████████████████████
Subject: APIS

██████,
We will only recognize the following Document Types:
AD, A, C, I, IP, P, F
This is in AIRIMP 29th edition, page 143, 3.14.1.1.
I'll call you when I get in tomorrow.

███████████████
Galileo International
Product Delivery
█████████████████████

The information in this electronic mail message is sender's business Confidential
and may be legally privileged. It is intended solely for the addressee(s). Access to
this Internet electronic mail message by anyone else is unauthorized. If you are not
the intended recipient, any disclosure, copying, distribution or any action taken or
omitted to be taken in reliance on it is prohibited and may be unlawful. The sender
believes that this E-mail and any attachments were free of any virus, worm, Trojan
horse, and/or malicious code when sent. This message and its attachments could have
been infected during transmission. By reading the message and opening any
attachments, the recipient accepts full responsibility for taking protective and
remedial action about viruses and other defects. Cendant is not liable for any loss
or damage arising in any way from this message or its attachments.

From: █████████████████████
Sent: Wednesday, December 07, 2005 12:13 PM
To: ██
Cc: ██
(E-mail)
Subject: RE: APIS Collection and 2 character name warnings

███████,

After testing yesterday with██████████, we detected a problem with SSRDOCS for infants
that I am investigating now. It seems that all others scenarios in the script went